## Capturing the opportunity from new consumer trends



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#### Disclaimer



This presentation contains forward looking statements which reflect management's current views and estimates. The forward looking statements involve certain risks and uncertainties that could cause actual results to differ materially from those contained in the forward looking statements. Potential risks and uncertainties include such factors as general economic conditions, foreign exchange fluctuations, competitive product and pricing pressures and regulatory developments.

## Being relevant to a new generation



#### The right products



- Clean recipes
- Natural ingredients
- Proximity
- Authenticity

## **Experiences** beyond product



- Convenience
- Discovery
- Enable self-expression
- Be share-worthy

#### Earn trust



- Transparency
- Empathy
- Engaged

## Be authentic and benefit society

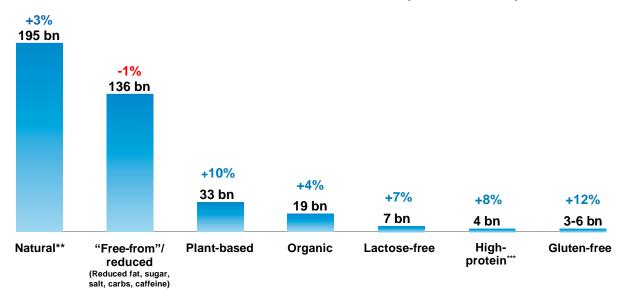


- Our purpose and values
- Elevate social dimensions (CSV)

# Changing Nutrition, Health and Wellness (NHW) expectations are leading to new growth opportunities



#### Estimated market size in 2016\* (CHF billion)



Source: Euromonitor data 2016, in Nestlé-relevant categories

<sup>\*</sup> Market size based on retail sales price, CAGR % 2010-2015

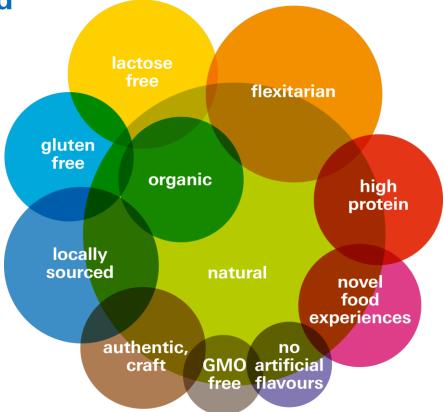
<sup>&</sup>quot;Naturally Healthy: Food & beverage on the basis of naturally containing a substance that improves health & wellbeing beyond the product's pure calorific value

<sup>\*\*\*</sup> High protein data not available directly, as new categories are investing in high protein variants. High protein supplements and nutrition products estimated at CHF 9 bn; meat analogues and vegetarian products estimated at CHF 1.5 bn. Rough estimate related to Nestlé categories: CHF 4 bn.

Consumer expectations are holistic, multi-dimensional

and intertwined





## Our core strategy: driving our portfolio transformation at scale



## Integrating new NHW dimensions into our core brands



#### **Creating new brands**



## Acquiring "born pure" brands and accelerating their growth





## Example: driving "naturalization" of our petcare portfolio at scale



#### "Naturalizing" the core portfolio



**CHF 375 million\*, 51% CAGR\*\*** 

## DOG CHOW

#### **Creating new brands**



CHF 154 million\*, 54% CAGR\*\*

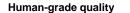
#### **Acquiring "born pure" brands**



Ancestral diets

Regionally-sourced







Protein-packed for active dogs

CHF 381 million\*, 26% CAGR\*\*

## Integrating organic as part of our brand offer



#### Infant formula & baby food



#### **Food**



#### Dairy



#### Coffee

fee Ice cream

2018: EUR 2016: Ita

## Authenticity: telling genuine brand stories



#### **Waters**



Nescafé



**Uncle Tobys** 



Ice cream



## **Proximity: locally-sourced ingredients**



#### Cailler



#### **Lean Cuisine**



#### Herta



## New "free-from / high-with" diets



#### Gluten-free



7% avoid gluten

#### Lactose-free



4% avoid lactose

#### Reduced sugar



56% of European adult consumers reducing sugar

#### **High-protein**



75% of consumers increasing protein intake

## Accelerating gluten-free new product offering with superior organoleptics



#### Food











2017: U.S., Italy

2017: EUR

2015+: U.S.

2016: EUR









Maggi food service range 2016: UK & Ireland, Australia, New Zealand, Germany, Switzerland, U.S.

#### Cereals





2016: EMENA, Mexico, Caribbean, Central America

2016-2017: U.S., Canada, EMENA, Australia

# Lactose-free: gaining momentum in LATAM, AOA, as well as premium nutrition



#### **Dairy**







#### **Nestlé Nutrition**



#### Ice cream



2016: Brazil

## Naturally reducing sugar



#### **Dairy**



#### Confectionery



## **High-protein products**







#### **Food**



#### Cereals



#### Ice cream



#### **Plant-based diet**



#### **Flexitarians**



Decide to reduce meat protein intake and actively seek plant-based alternatives

(+14% globally)

#### Vegetarians



Do not consume meat, fish or poultry but may eat eggs / dairy

(+4% globally)

#### Vegans



Consume food and drink only from plant sources

(~2% globally)

### Offering plant-based alternatives across categories at scale



#### Starting from a solid base



#### Accelerating with new launches



#### Scaling up acquired "born pure" brands



## Offering healthier grain-based snacking across multiple occasions and life stages



#### Children's breakfast



#### **Grain-based snacking**



#### Handheld snacks



# Premiumization: authenticity, simplicity and noble ingredients







Culinary



Confectionery



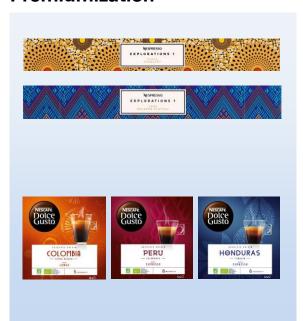
Coffee



# Accelerating Coffee growth through premiumization and new experiences



#### **Premiumization**



#### Cold coffee



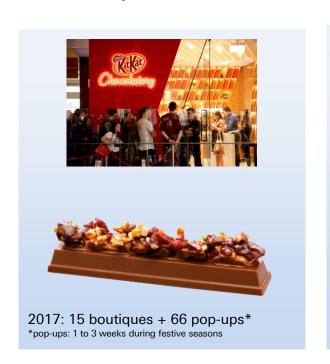
#### **Blue Bottle coffee**



## Novel personalized experience and delivery models



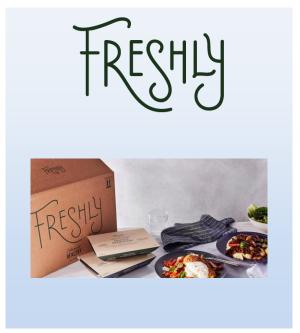
#### Chocolatory



#### Nespresso



#### **Direct delivery of personalized** menus



### Novel personalized services and products



#### **Children / Mother Nutritional service**



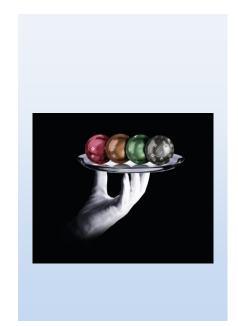
#### **Personalized Petcare Nutrition**



#### **Nutrition for Seniors**



#### Nespresso "for Chefs"

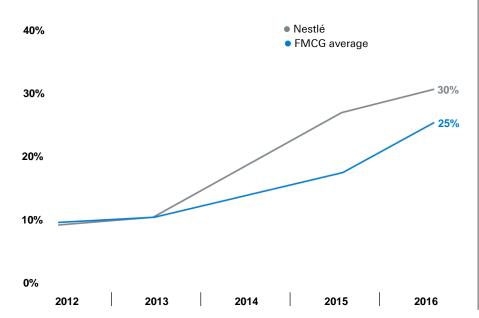


## Connecting with a new generation



#### Millennial-centric platform choices

Digital media spend above FMCG industry average



#### Mobile first creative design

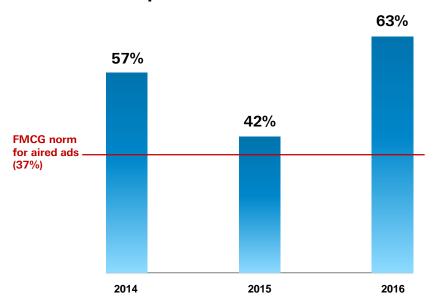


Source: Nestlé media agencies

### Empirically measured, externally recognized creative effectiveness

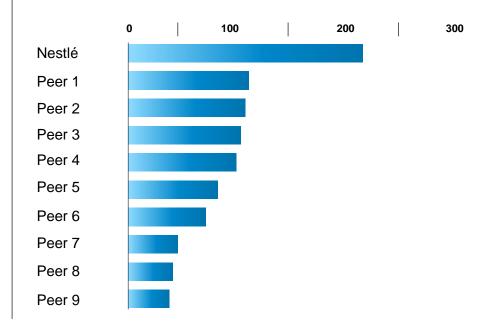


#### % of aired Nestlé ads in top copy effectiveness quartile\*



#### \*Copy effectiveness measured using Millward Brown Short Term Sales Likelihood (STSL) Index. Database includes both aired and non-aired ads

#### Effie effectiveness index 2017, Food

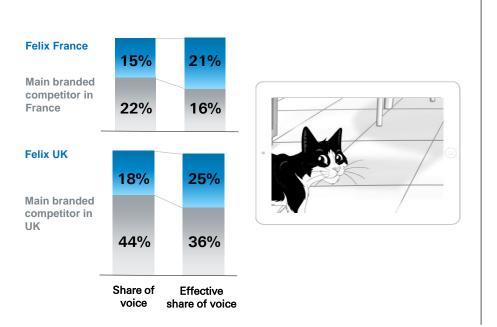


Source: Effie Effectiveness Index worldwide 2017, Food Category

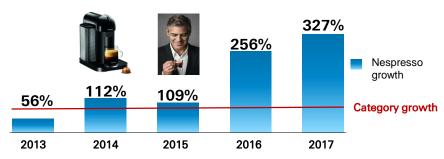
### "Non-working" creative excellence working hard for our brands

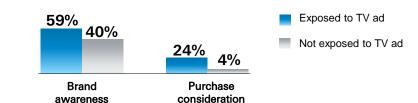


#### **Felix Europe**



#### Nespresso U.S.





Source: Millward Brown - Share of voice vs. Effective share of voice



Nescafé Gold (EMENA)

(Brazil) Ideal

(EMENA) ContreX

(USA) Coffeemate

Milo (India)

Purina Beyond (Global)

Illuma (China)

(USA) Nespresso

Nespresso «the choices we make» (Global)

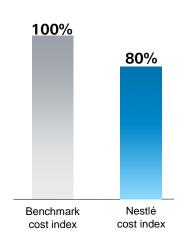


#### Media effectiveness



### Outperforming competition in media buying

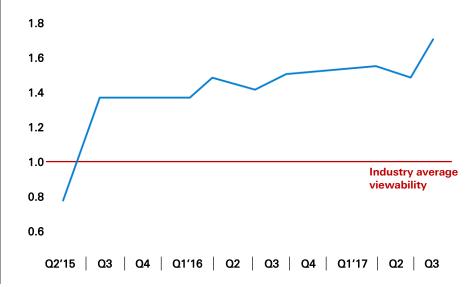
20% cost advantage vs. industry benchmarks





#### **Enhanced transparency and data integrity**

Nestlé online video viewability indexed to industry average

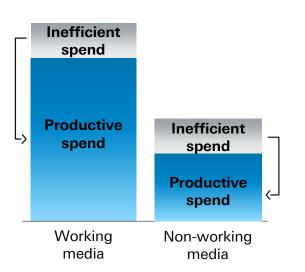


Source: Moat, an independent vendor for measuring viewability, brand safety, fraud and attention of online advertising. Industry average is among Moat clients for Q2 2017. All data desktop + mobile.

## More than CHF 500 million in savings have been reinvested in productive brand building



- Media vendor negotiations
- Competitive agency reviews



- Research agency negotiations
- Competitive reviews
- Production decoupling
- E-auctions
- Digital agency consolidation
- Creative agency fee management

<sup>\*</sup> Marketing spend cost savings 2015, 2016 and projected 2017

## In summary



- We are integrating consumers' new NHW expectations across our entire portfolio
- Acquired 'born pure' businesses will bring additional sources of growth, as well as inspiration
- Our brands will continue to strive to connect and dialogue with consumers through creative excellence, new digital layers of services and personalization
- We will continue to gain efficiency in all dimensions of our brand building
- It is less about "big food" vs. small brands, than it is about great brands genuinely answering new consumer expectations

## Thank you



