

# The Emerging Opportunity

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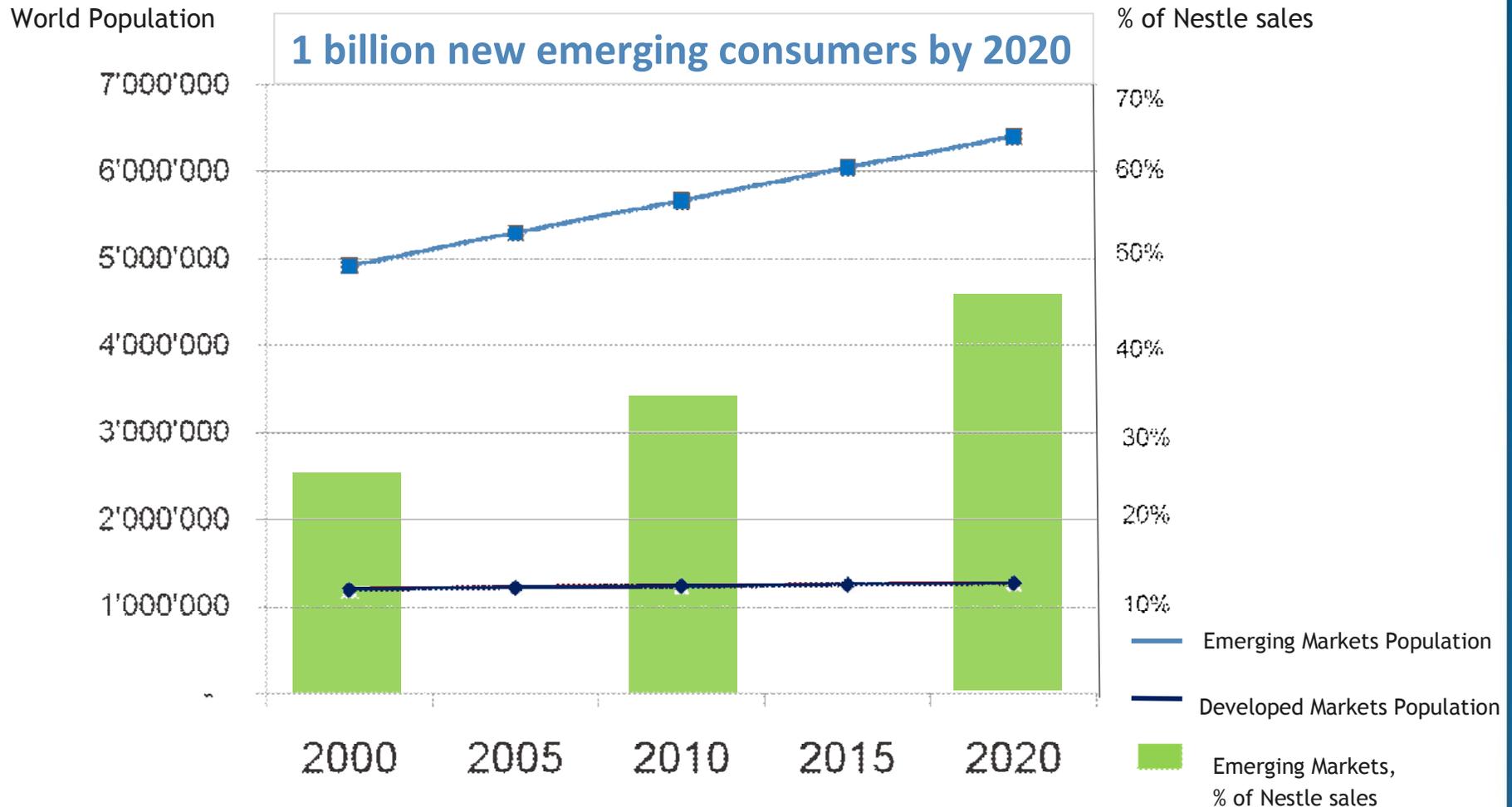
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Nestlé Investor Seminar, June 2010

# Disclaimer

This presentation contains forward looking statements which reflect Management's current views and estimates. The forward looking statements involve certain risks and uncertainties that could cause actual results to differ materially from those contained in the forward looking statements. Potential risks and uncertainties include such factors as general economic conditions, foreign exchange fluctuations, competitive product and pricing pressures and regulatory developments.

# Emerging Markets : 82% of global population : CHF 35 billion of Nestlé sales

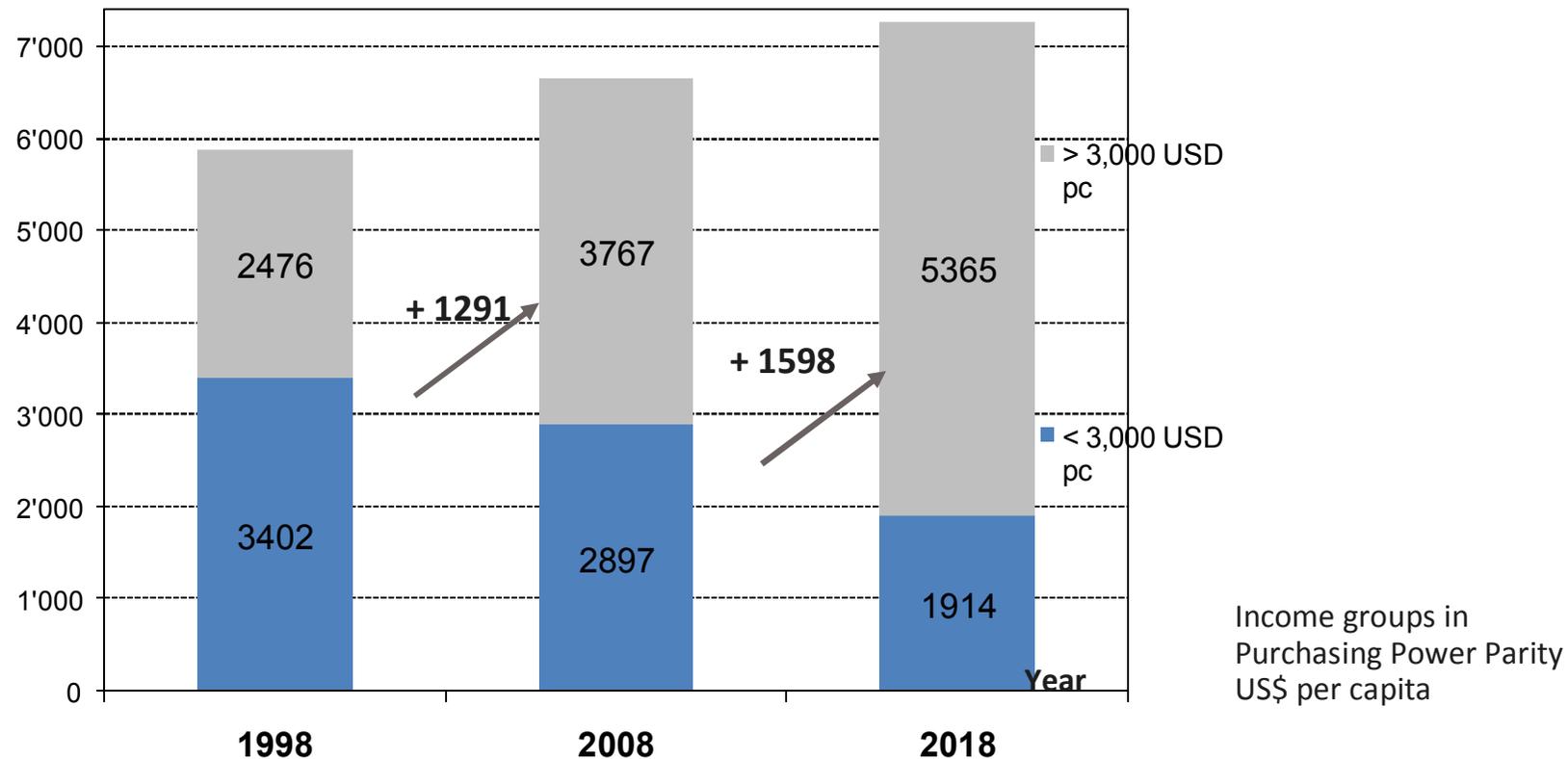


Population Division of the Department of Economic and Social Affairs of the United Nations Secretariat,  
*World Population Prospects: The 2008 Revision*, <http://esa.un.org/unpp>

# The prosperity of emerging and less affluent consumers is also growing fast

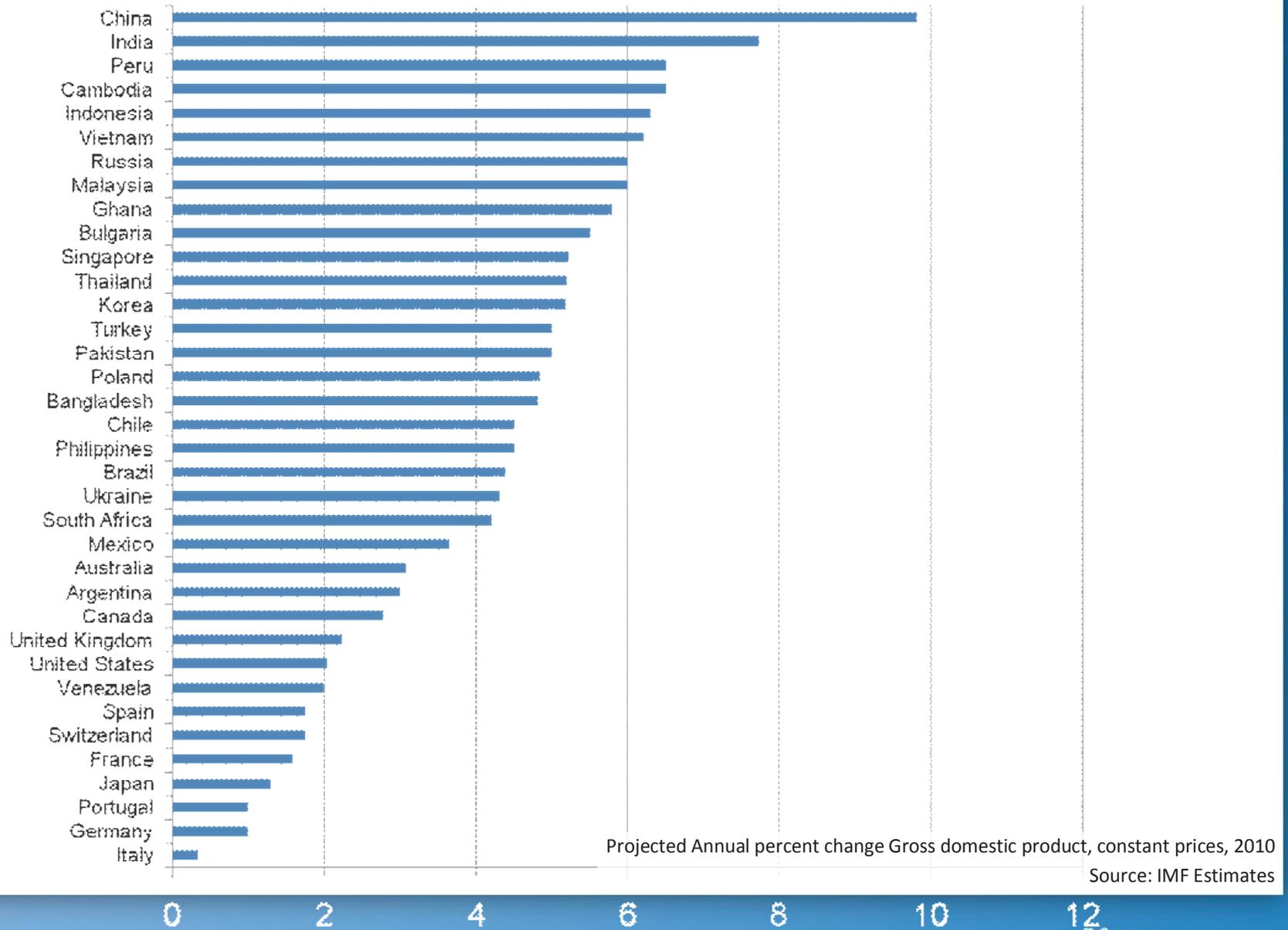
People who can afford to buy Nestlé products regularly

Number of people, million

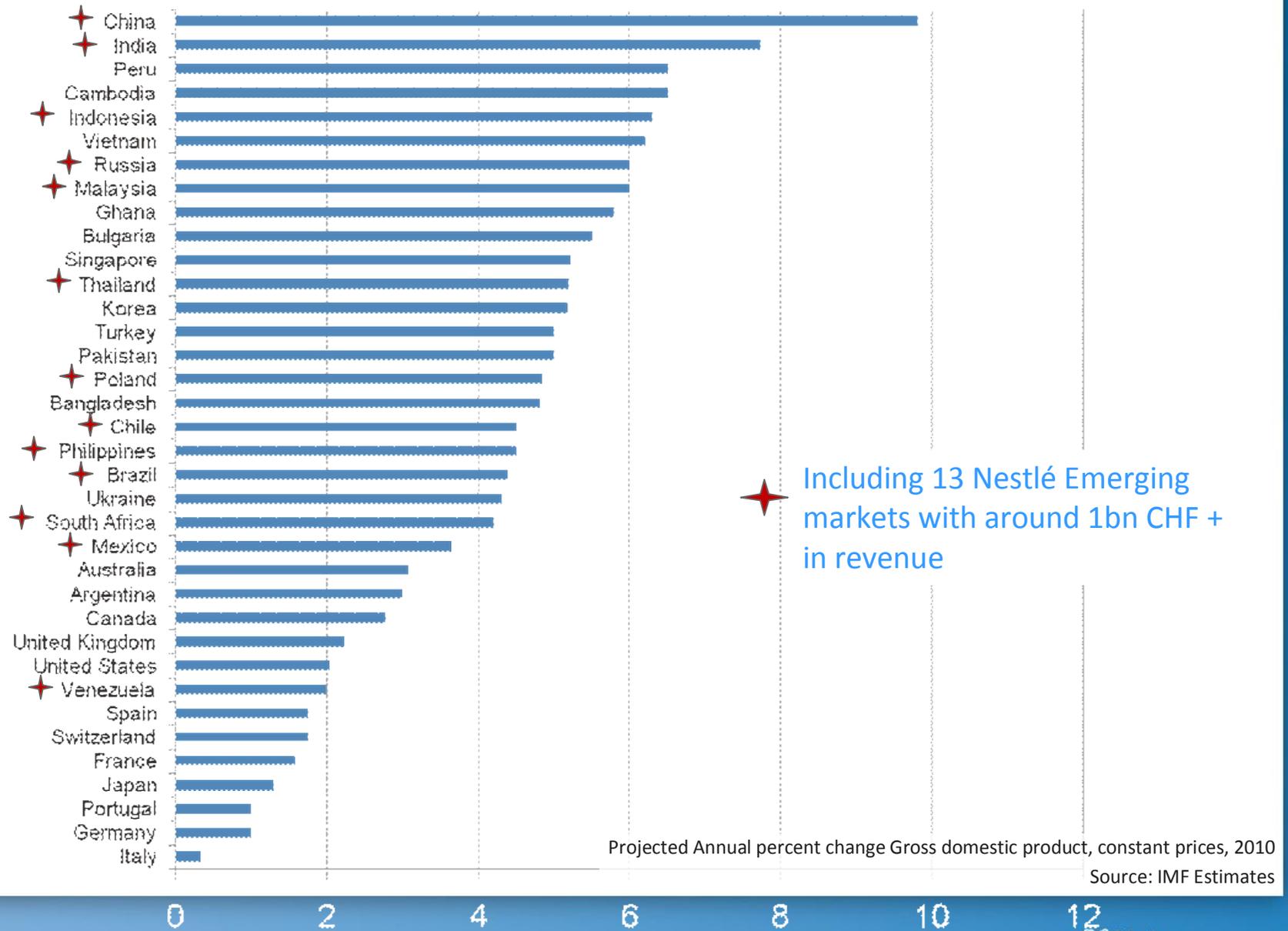


Source: UN WIDER and World Bank (also for outlook on economic growth 2008-2018); analysis Nestlé EIR

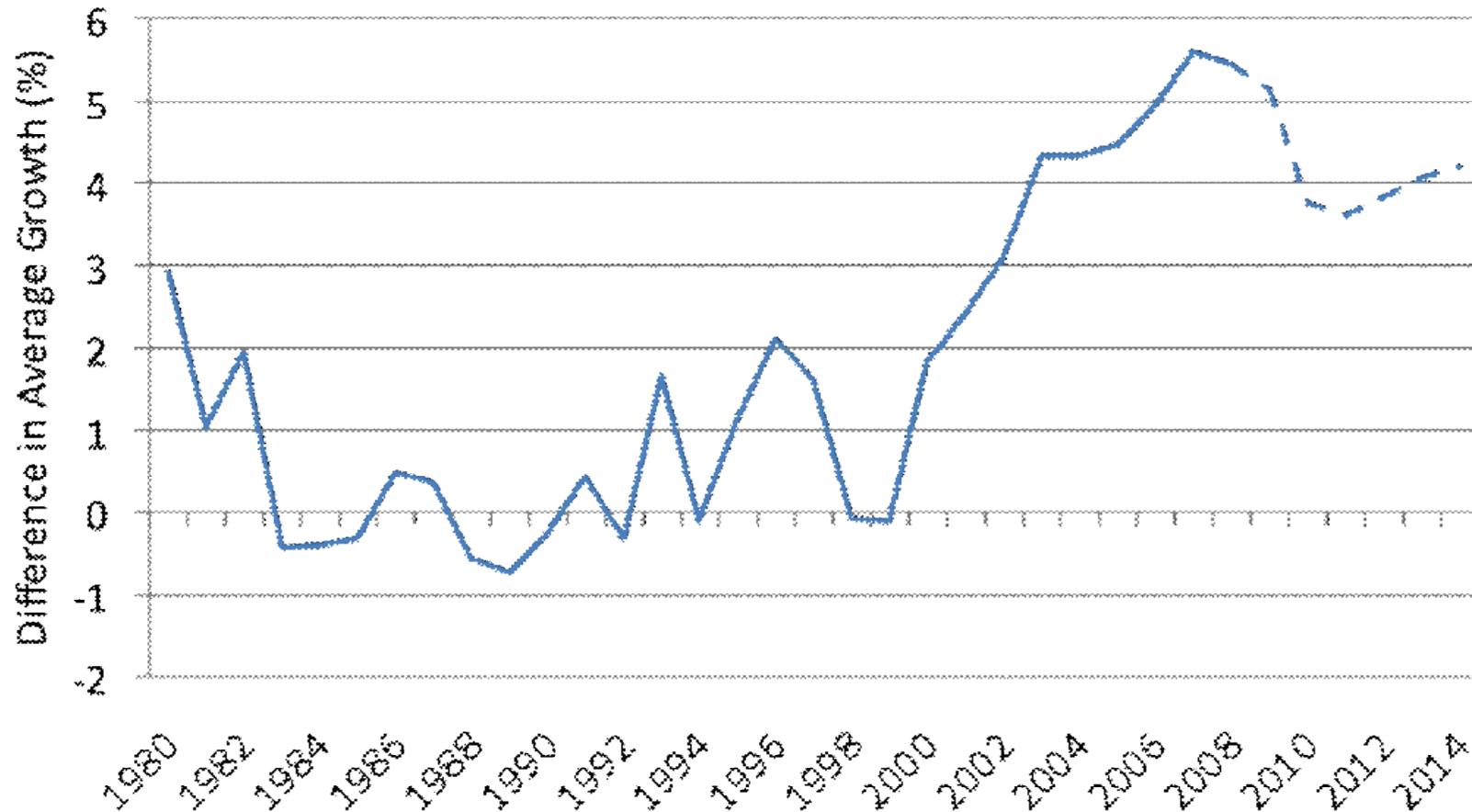
# Emerging Markets are forecast to grow



# Emerging Markets are forecast to grow

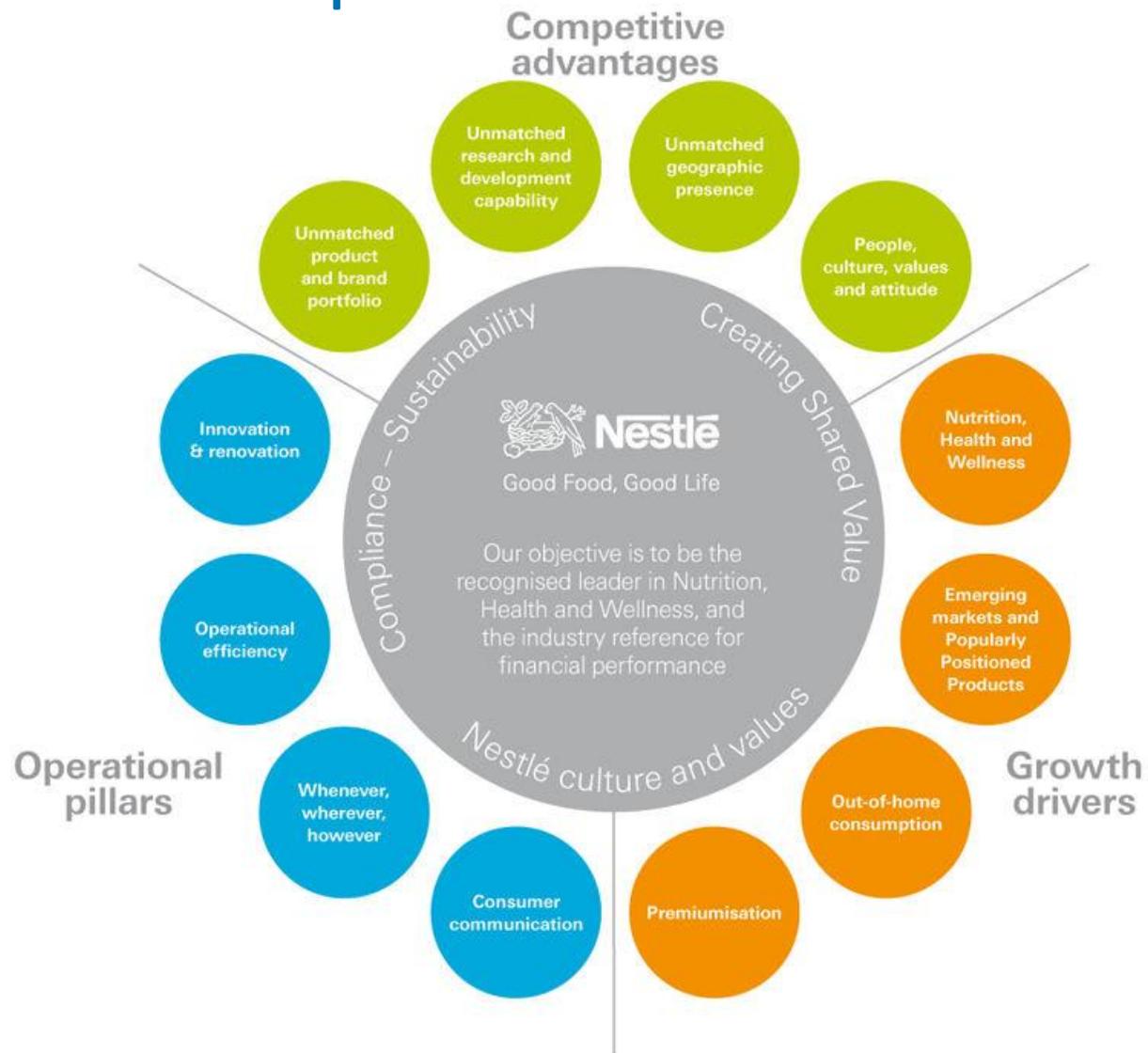


# Growth Gap between Emerging & Developed Markets



Source: OECD Development Centre, 2010(based on Fosu, 2010 GDO Non-Resident Fellow Working Paper)

# Nestlé Roadmap



# Competitive advantages

Unmatched  
product  
and brand  
portfolio

Unmatched  
research and  
development  
capability

Unmatched  
geographic  
presence

People,  
culture,  
values  
and attitude

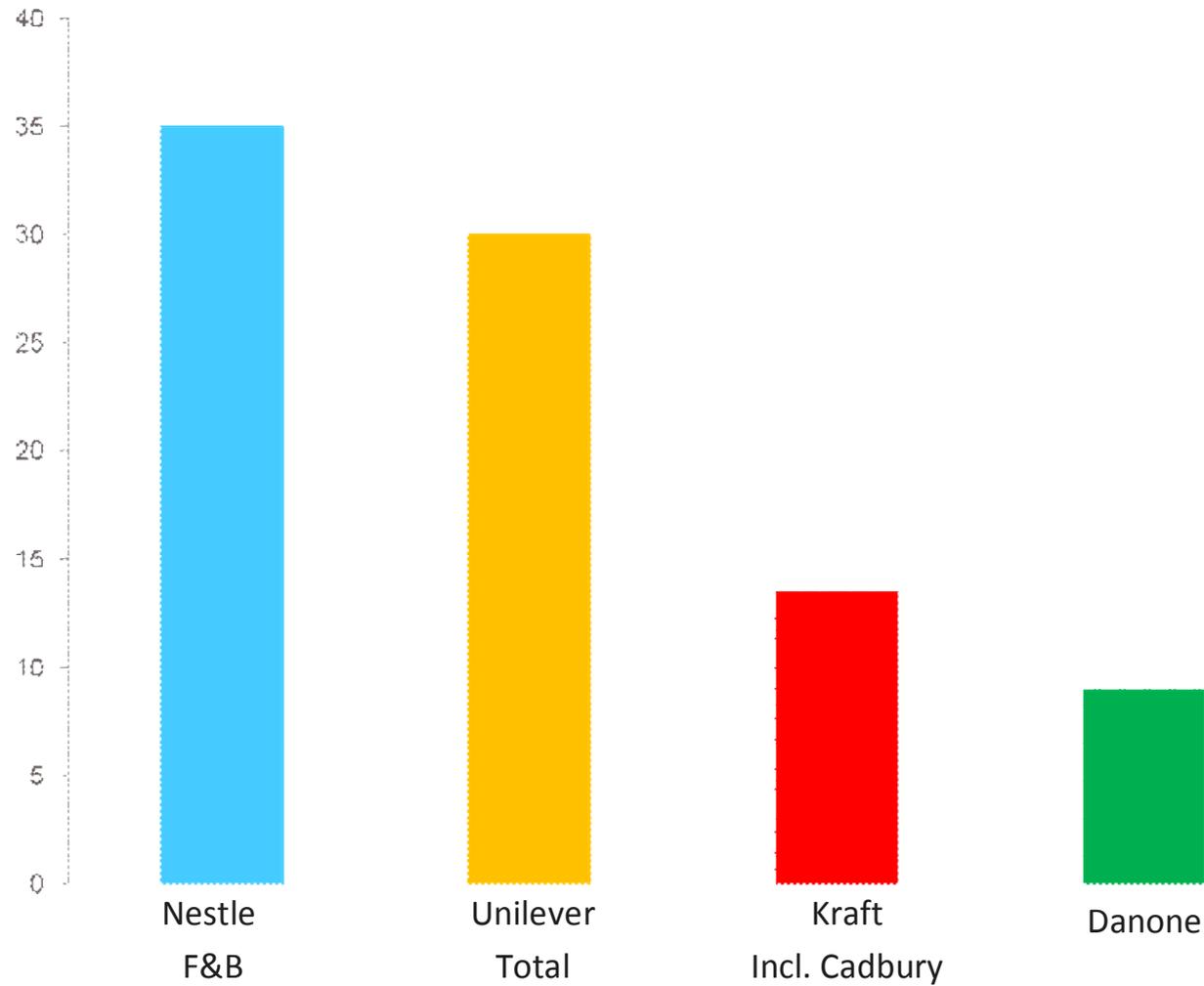


**Nestlé**

Good Food, Good Life

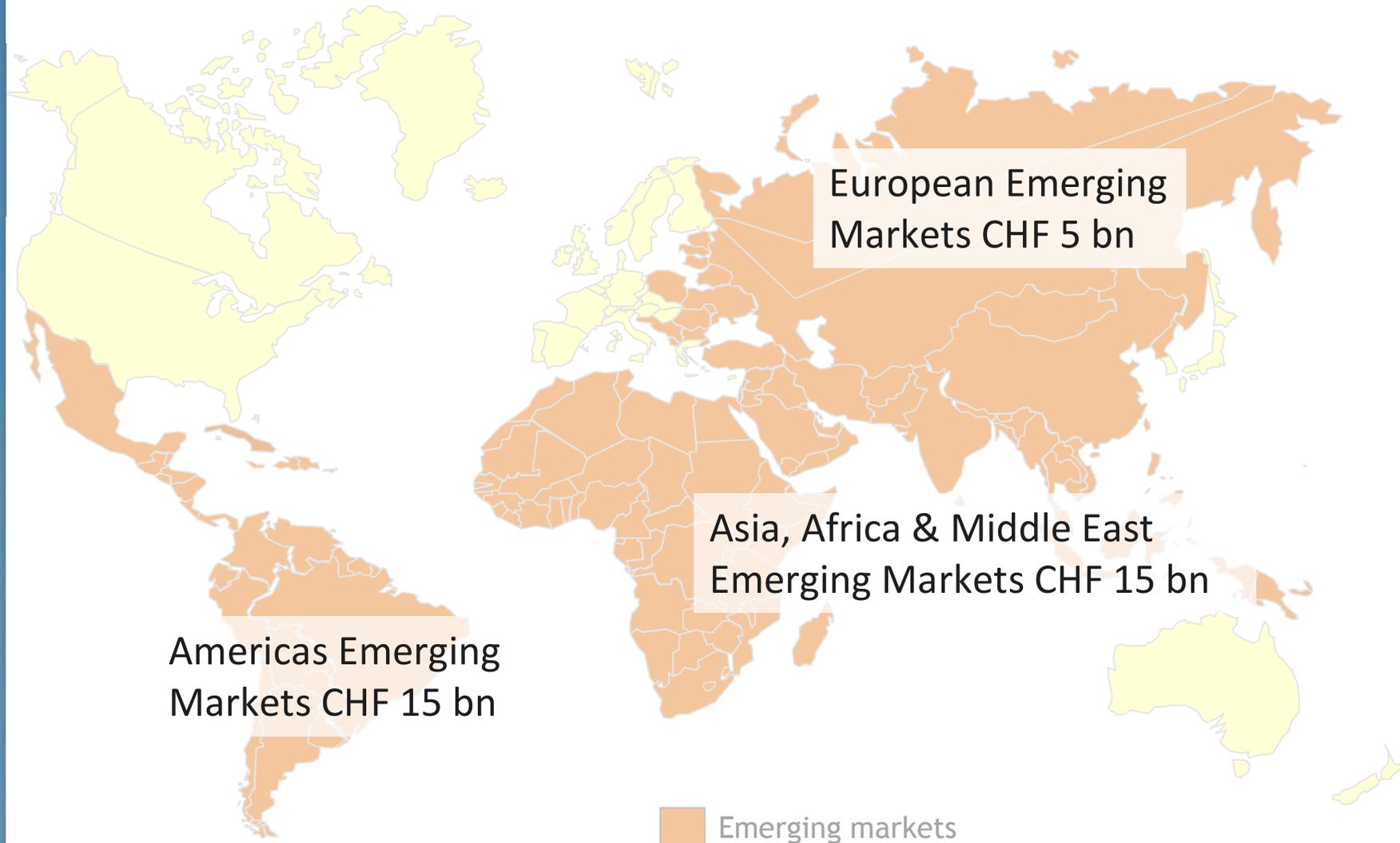
# Overall global leadership in Emerging Markets

Sales in billion CHF 2009



Source: Company websites

# Leader in Emerging Markets: > CHF 35 billion



# Nestlé: Unmatched geographical presence in Emerging Markets

CHF 5 bn+



Brazil

CHF 3 bn+



Mexico

CHF 2 bn+



Russia



China



Venezuela

CHF 1 bn+



South Africa



India



Chile



Philippines



Poland

CHF 750m+



Malaysia



Thailand



Indonesia

# Unmatched Product & Brand portfolio

"Billionaire brands": brands with over CHF 1 bn in sales, 2009



# Unmatched Product & Brand portfolio

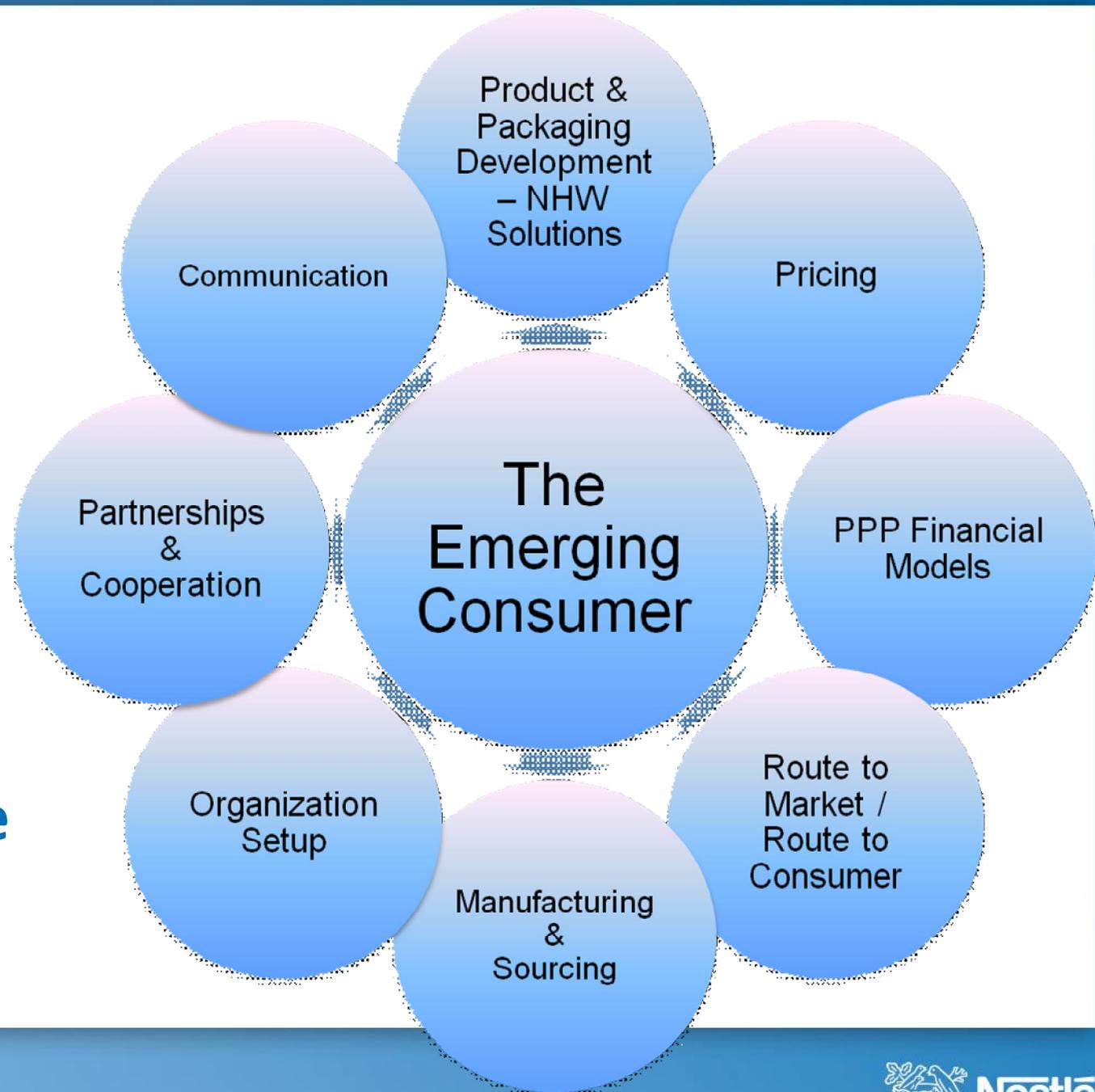
"Billionaire brands": brands with over CHF 1 bn in sales, 2009  
most of which are present in Emerging Markets



# Growth Driver: Popularly Positioned Products (PPP)

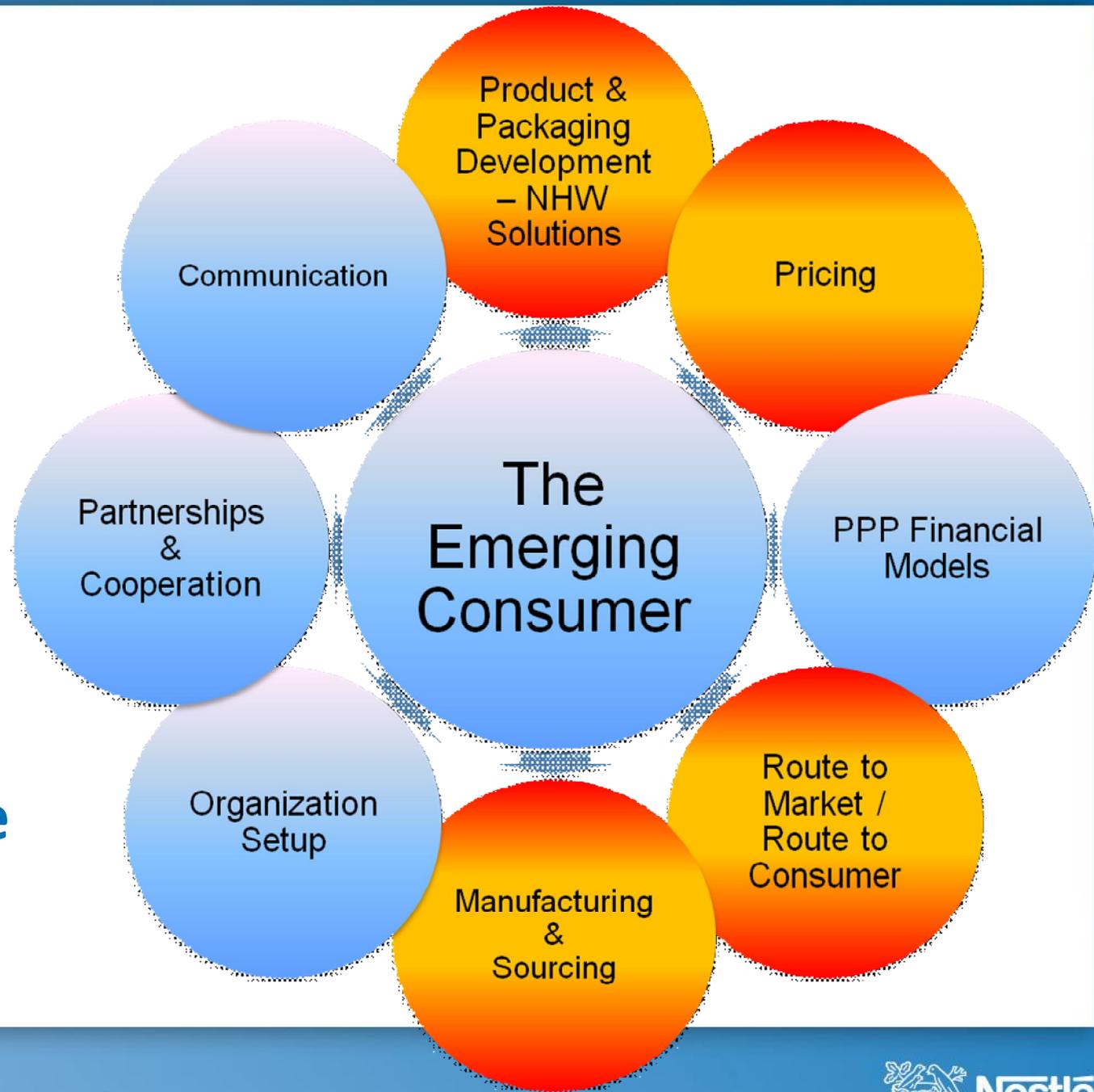


# Our PPP Model



**All pillars  
need to be  
addressed**

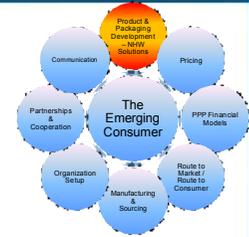
# Our PPP Model



**All pillars  
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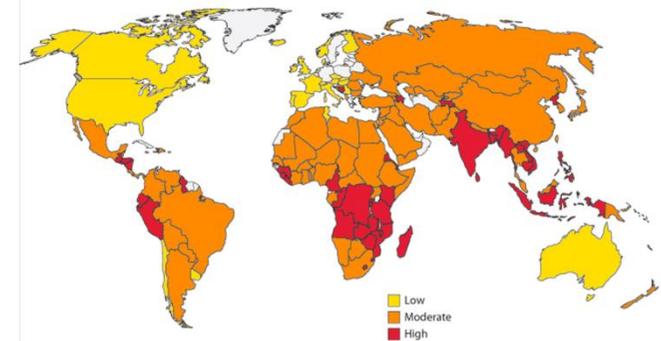
# We must consider the nutritional needs of our consumers

## For instance micronutrient deficiencies



Micronutrient	Main Function	Importance
<b>Iron</b>	Energy Metabolism	30% of world's population (2 billion people) are anaemic (WHO)
<b>Vitamin A</b>	Sight & Immunity	500,000 children per year go blind due to vitamin A deficiency (FAO)
<b>Iodine</b>	Brain Development	35% of world's population has insufficient iodine in their diet (WHO)
<b>Zinc</b>	Growth & Immunity	Global prevalence not well documented but children are most at risk

### Global Zinc Deficiency Risk:



Please select a country:

**Micronutrient Deficiencies in :  
Indonesia**

Micronutrient	%	Population group & status indicator
<b>Iron</b>	44.5	preschool-age children with anemia (hemoglobin < 110 g/L)
	44.3	pregnant women with anemia (hemoglobin < 110 g/L)
	33.1	non-pregnant women with anemia (hemoglobin < 120 g/L)
<b>Vitamin A</b>	19.6	preschool-age children vitamin A deficiency (serum retinol < 0.70 µmol/L)
	1.7	pregnant women with night blindness
<b>Iodine</b>	16.3	school age children with iodine deficiency (urinary iodine < 100 µg/L)
	73.0	households consuming adequately iodized salt (2000-2007: USI rate %)
<b>Zinc</b>	34.4	population at risk of inadequate intake of zinc

# Enhanced milks for emerging consumers: International rollout



# Success Story : NESTEA LITRO

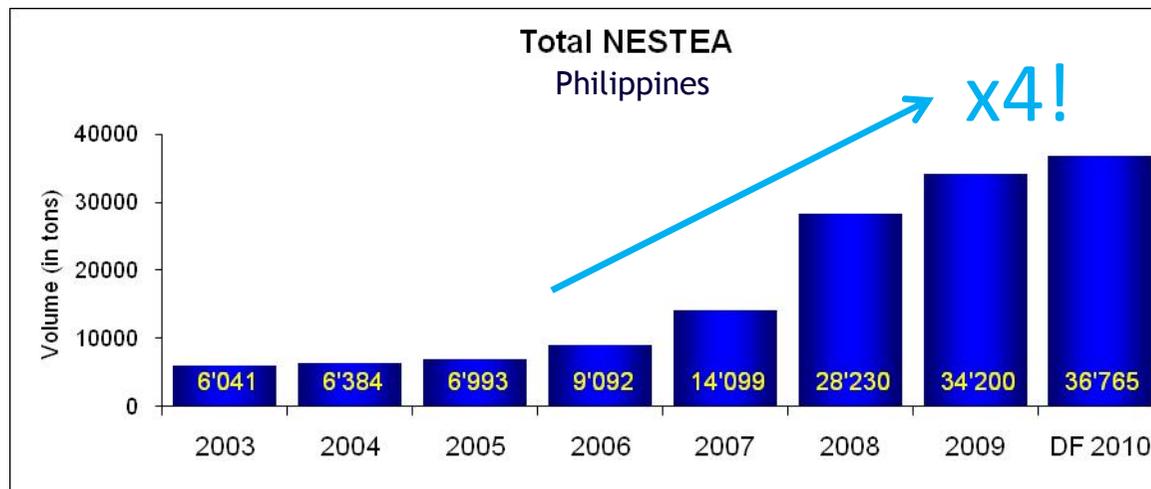


LITRO launch date: January 2007

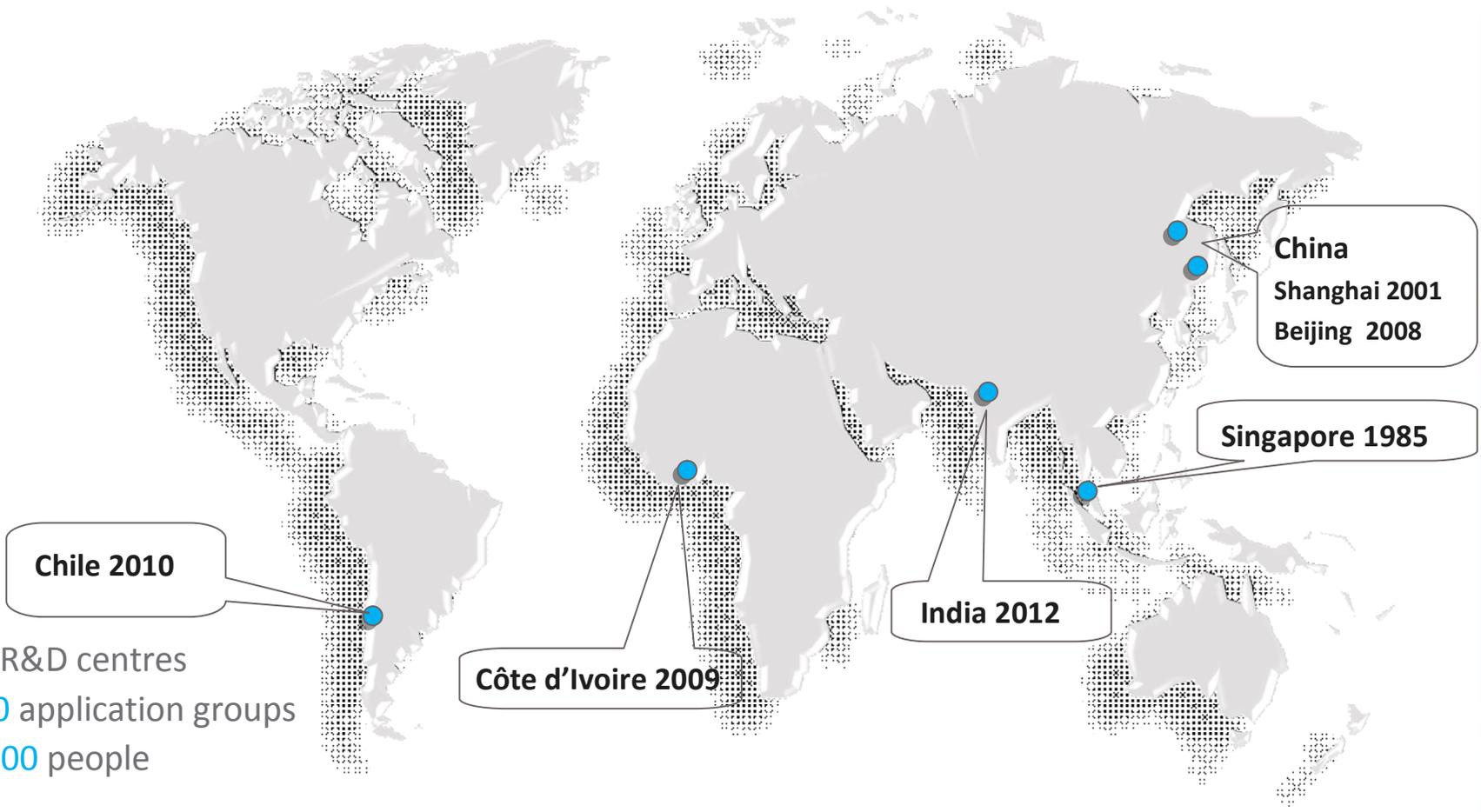
## 2009 RESULTS

- 84% market share (vs 52% in 2006)
- 86% penetration (from 24% in 2006)
- 91% numeric distribution (from 10% in 2006)

With 50% daily Vit C

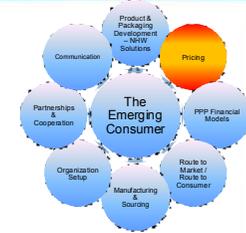


# Staying ahead of the trends in emerging markets: Increasing our R&D capabilities to drive growth



- 29 R&D centres
- 320 application groups
- 5,200 people

# Price point remains a critical consideration



Coin / small denominations  
for consumers driven  
by daily income



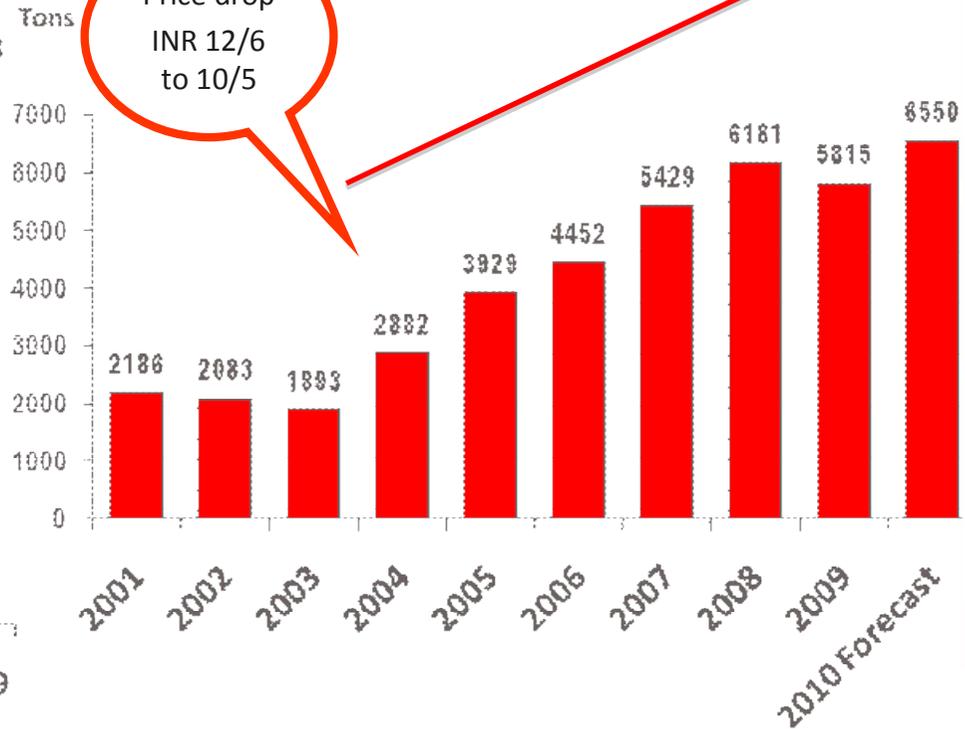
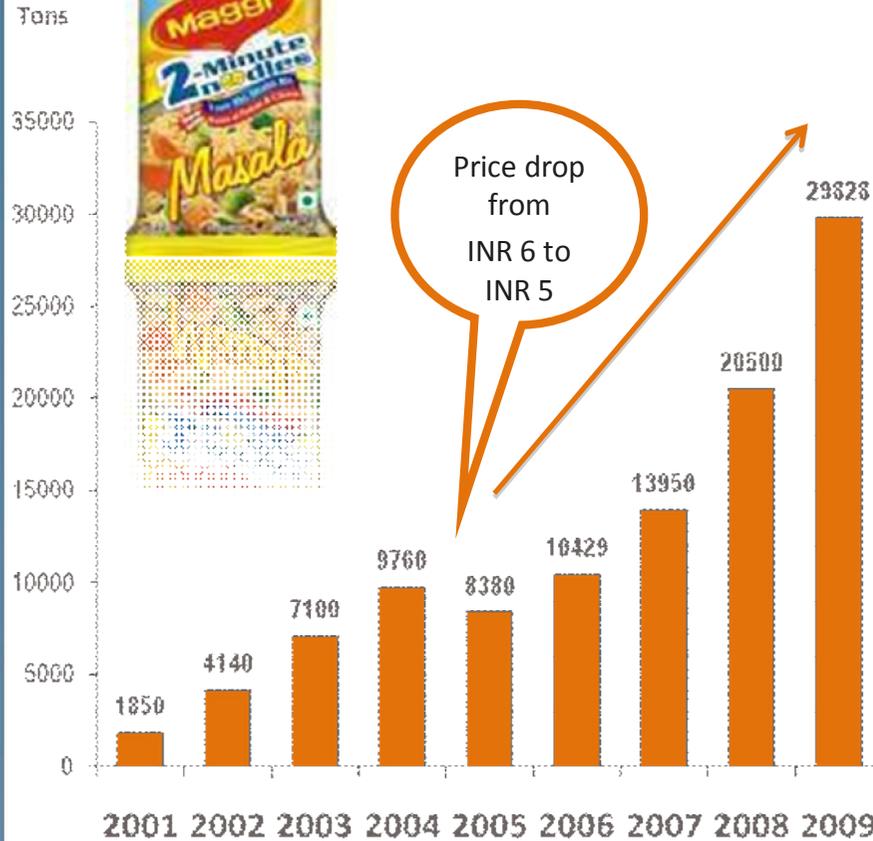
Cost per kg for value  
driven consumers



# Successful price point management



Ex. from INDIA



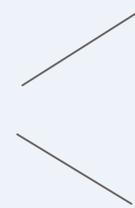
# Big opportunity to grow via deepening distribution



Explore a variety of distribution methods

*Not Only...*

Traditional Retail Sales

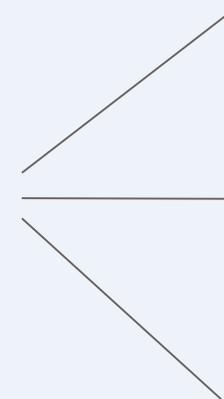


Key account managers

Wholesalers / distributors

*But Also...*

Tailor made



Micro distributors

Horizontal set ups

Direct sales delivery (DSD)



# Distribution opportunity



We have a huge distribution network of distributors, direct delivery and small distributors:

## In Latin America

- ✓ More than 6,500 routes
- ✓ More than 1.3 million customers reached in 2009



## In India

- ✓ More than 2.2 million customers reached in 2009



# Innovative models to drive distribution

'BOW-ers', Tuk Tuks & tricycles to deepen & widen reach



Example from Nestlé Professional, the Philippines

## Objectives

Service specific areas where normal vans cannot access

Increase distribution coverage with low cost operation

Improve merchandising & brand visibility

Bring prosperity to communities (CSV)

# Innovative models to drive distribution

## Door to door operations (horizontal distribution)



### Key Figures 2009

Market	Sales Women	Sales (CHF 000)
Brazil	7'000	22'000
Colombia	560	1'150
Dominican Republic	3'000	8'000
Peru	1'000	2'400
<b>Total</b>	<b>11'560</b>	<b>33'550</b>

# Nestlé's commitment to Emerging Markets supported by significant investment

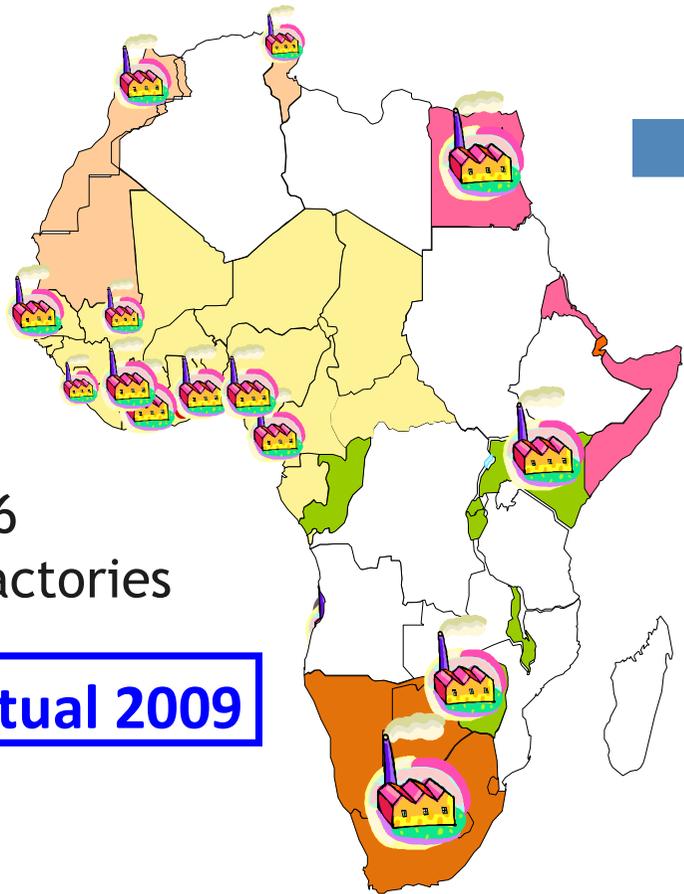
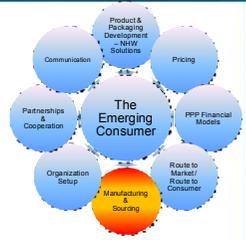


Expected capital expenditure: 2010-2012

- ✓ BRIC: CHF 1.5 billion
- ✓ Asia: CHF 2 billion
- ✓ Africa: CHF 1 billion
- ✓ Latam: CHF 1.6 billion

**Emerging Markets and PPP products are accretive to our growth and deliver a better than average F&B EBIT margin**

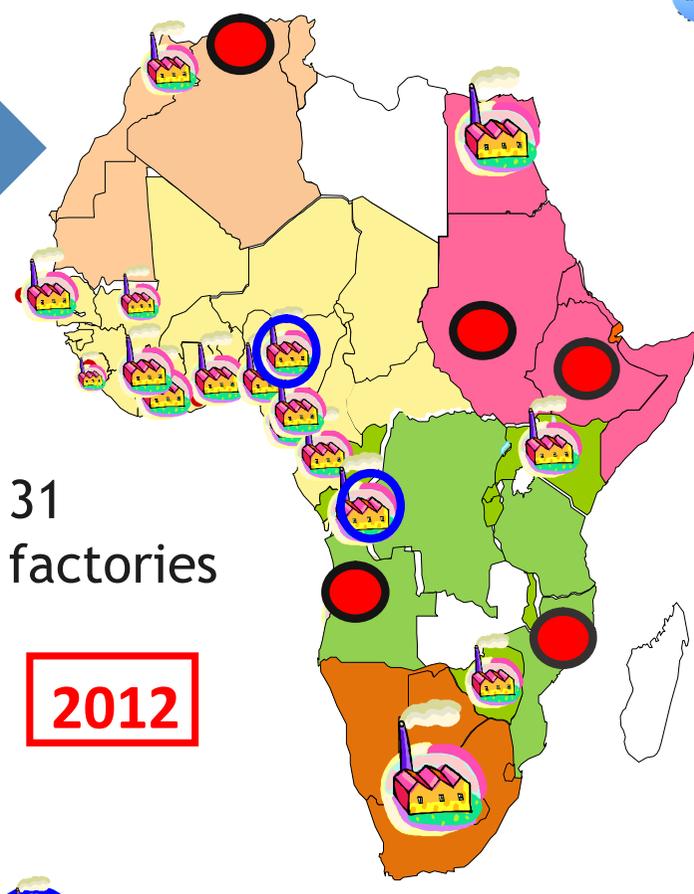
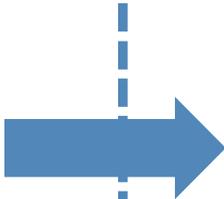
# Growth in Africa



26  
factories

**Actual 2009**

 New flexible and modular  
Manufacturing operations



31  
factories

**2012**

 New Multiproduct factories

**We aim to enter white spots progressively  
with flexible Modular Finishing Factories**

# Multi-product factory & distribution centre on the Northeast region of Brazil



## Key Success Factors:

Fiscal advantages (manufacturing/distribution)

Manufacturing & co-packing operations

Lower distribution costs

Access to local suppliers

- ✓ Close to consumers
- ✓ Job opportunity for local community (125 direct and 625 indirect)



Opened in 2007 and already expanded:

- ✓ New lines
- ✓ New products (LaFrutta)

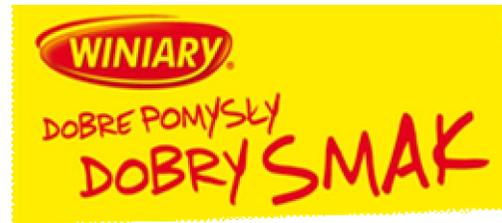
# And M&A also has a role to enhance growth



## China



## Poland



## Russia



## Brazil



## Ukraine



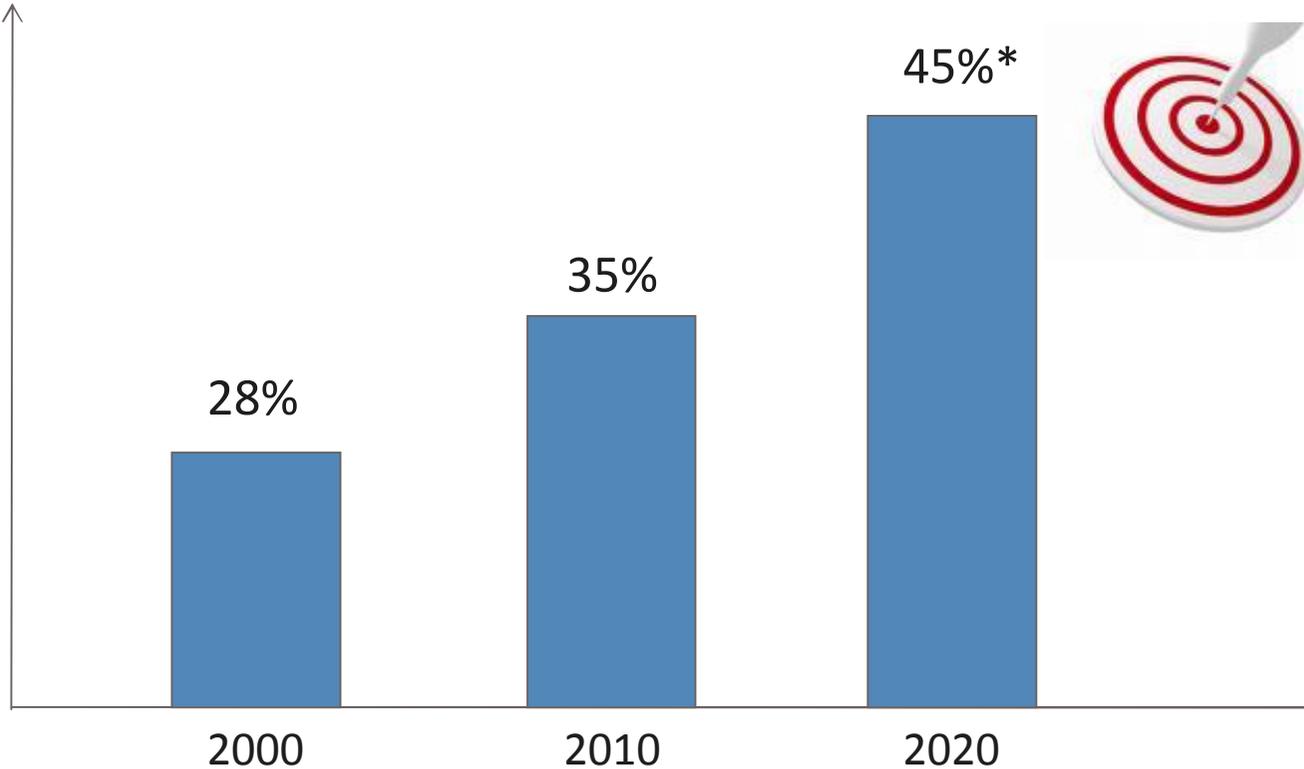
About half the Group's acquisitions are in emerging markets

# Summary

- ✓ Heritage of more than 100 years
- ✓ Strong Brands and product-leading market positions
- ✓ Unrivalled scale, know-how and capabilities
- ✓ Supported by unmatched R&D
- ✓ All combined to create sustainable competitive advantage
- ✓ Emerging markets enhancing growth top and bottom lines

# Our Target in Emerging Markets

% Group Sales

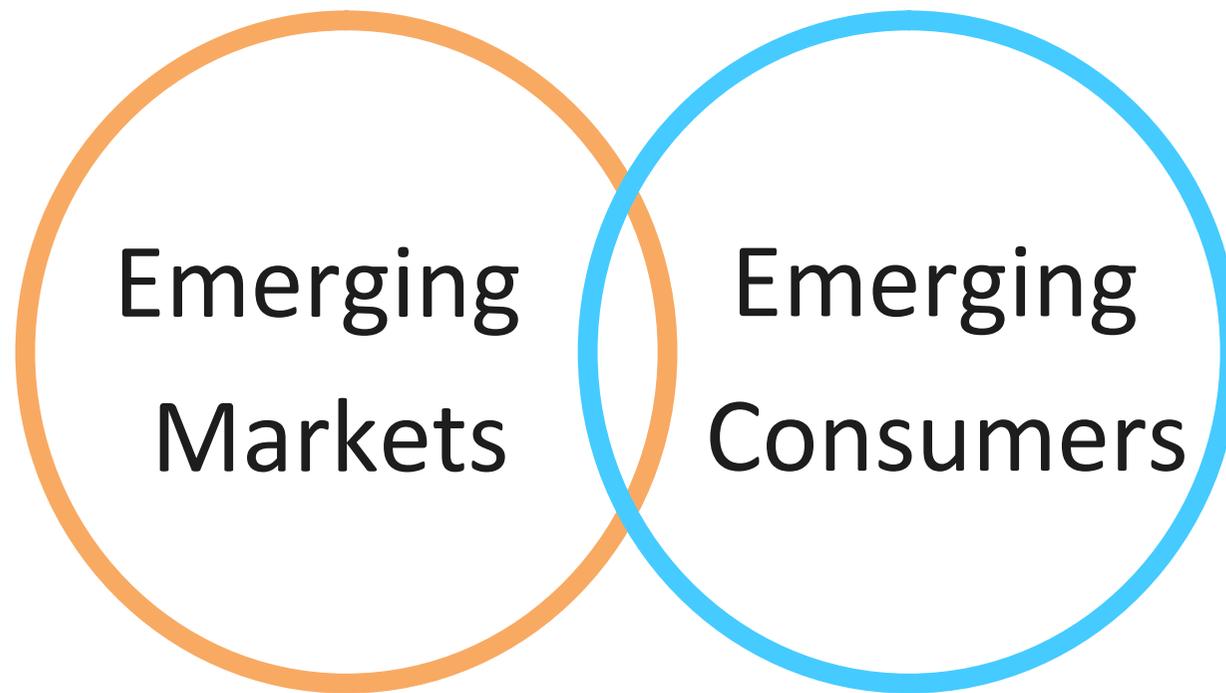


**PPP is a Key Growth Driver!**

\* in constant currencies

# The Emerging Opportunity:

beyond emerging Markets



# Who are Emerging Consumers?



# We are targeting a broader spectrum of consumers



Emerging Consumer  
in emerging markets



High end consumers  
in emerging markets



Less affluent and  
low food spenders in  
developed markets

✓ Maximize the  
opportunity

✓ Target all consumer  
segments

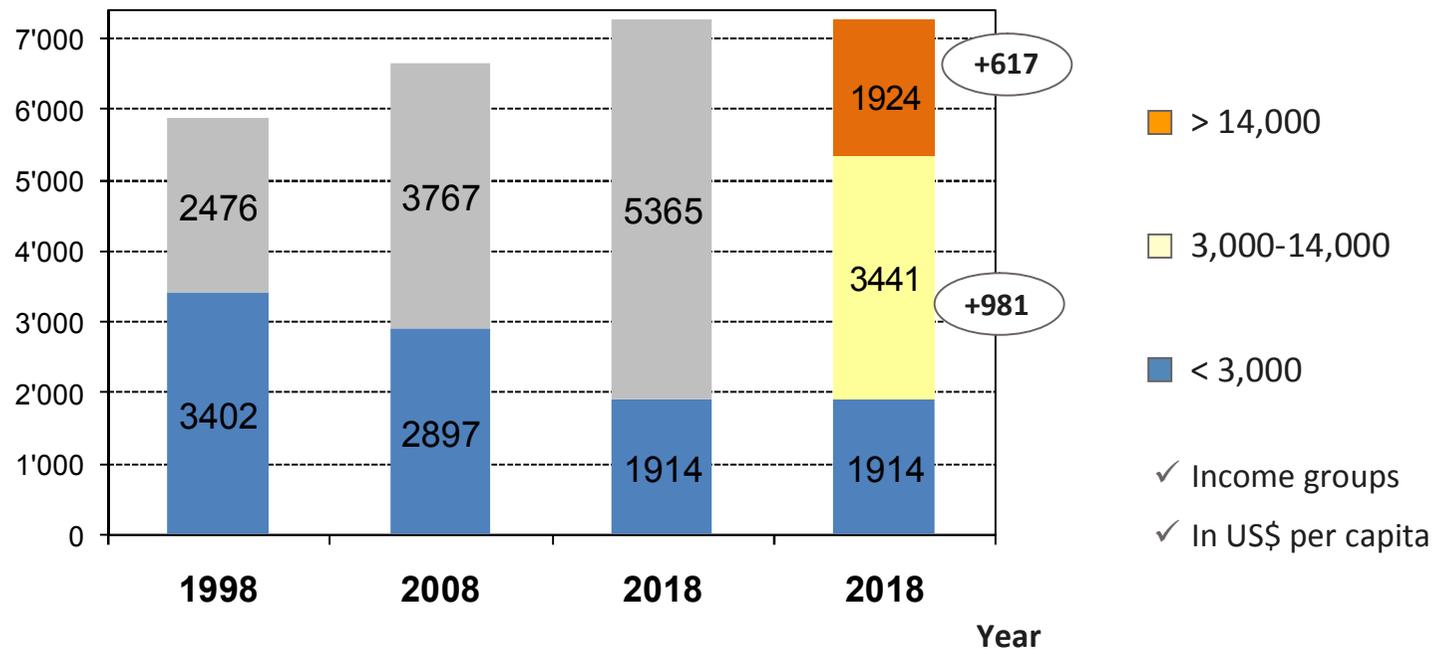
# We are targeting a broader spectrum of consumers



# Growing prosperity of emerging consumers

Middle and top income levels are growing faster

Number of people, million



Source: UN WIDER and World Bank (also for outlook on economic growth 2008-2018); analysis Nestlé EIR



# Nespresso: Growing across Emerging Markets

## The NESPRESSO Trilogy.



## Presence in Emerging Markets:



✓ **LATAM:** Argentina, Brasil, Mexico, Dom. Rep, Chile

✓ **AOA:** Morocco, Lebanon, Turkey, Egypt, Kuwait, UAE, South Africa, Saudi Arabia, Israel, China, Korea, Hong Kong, Singapore

✓ **Europe:** Russia, Czech Rep, Poland, Hungary

# Premium growth drivers in Emerging Markets

## Objective

Generate growth by serving the top of the pyramid consumers in Emerging Markets with premium branded solutions

### Launches in Latam

Brazil  
Mexico  
Chile  
Argentina

### Presence in Europe

Czech & Slovakia  
Poland  
Hungary, Romania,  
Bulgaria  
Russia, Ukraine,  
Lithuania, Estonia,  
Latvia  
Adriatics

### Consumer Benefit

Coffee house quality  
Broad beverage variety  
Convenient preparation



### Proprietary Technology

High pressure extraction  
White & black cup capable  
Hot & cold beverage system



NESCAFÉ  
Dolce  
Gusto

**NESCAFÉ**

No.1 Global coffee brand  
Market leadership  
Consumer trust



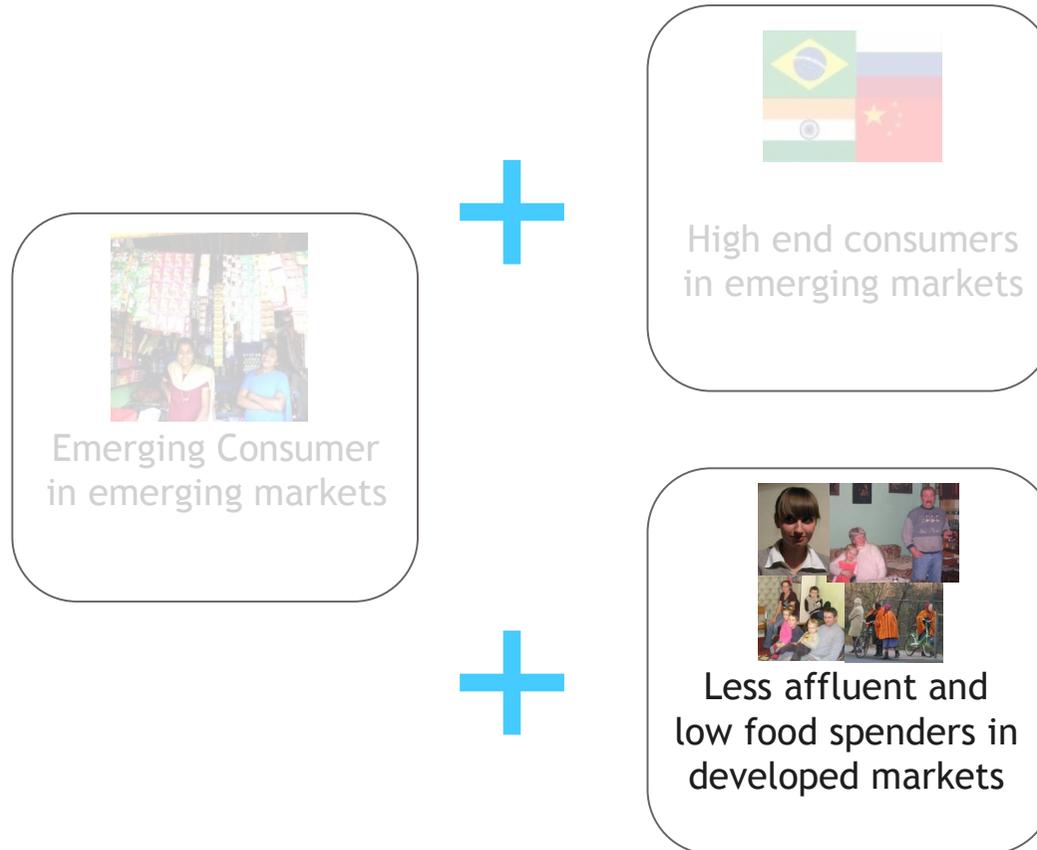
# Consumers' aspiration for premium nutrition in emerging markets

**Objective:** Grow the portfolio with higher value added products while enhancing the Nutrition Expert image of the NIDO and Nestlé Brand

**Consumer benefit, mothers of children 1+:**  
Giving their toddlers the most advanced nutrition from the Nestlé Research Centre in Switzerland



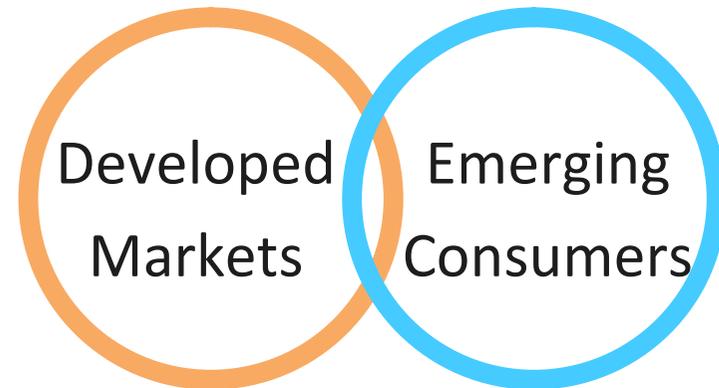
# We are targeting a broader spectrum of consumers



# Great opportunities in the developed world through consumer segmentation



Less affluent and low food spenders in developed markets



- ✓ Consumer segmentation
- ✓ New consumer trends
- ✓ Migration and Ethnic opportunities – leverage Nestlé’s worldwide presence
- ✓ Delivering products and services – Convenience and OOH consumption
- ✓ Trade environment – Hard discounters

# Great opportunities in the developed world through consumer segmentation



## Nestle in Europe

- ✓ Consumer segmentation
- ✓ Tapping new opportunities



Pensioners/ Seniors



Young People / Students



Migrants



Unemployed



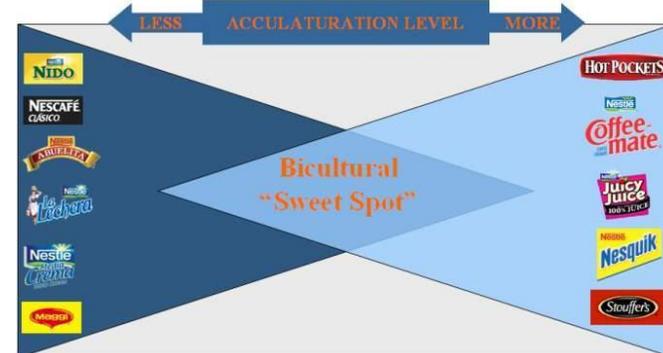
Single parents / Large Households



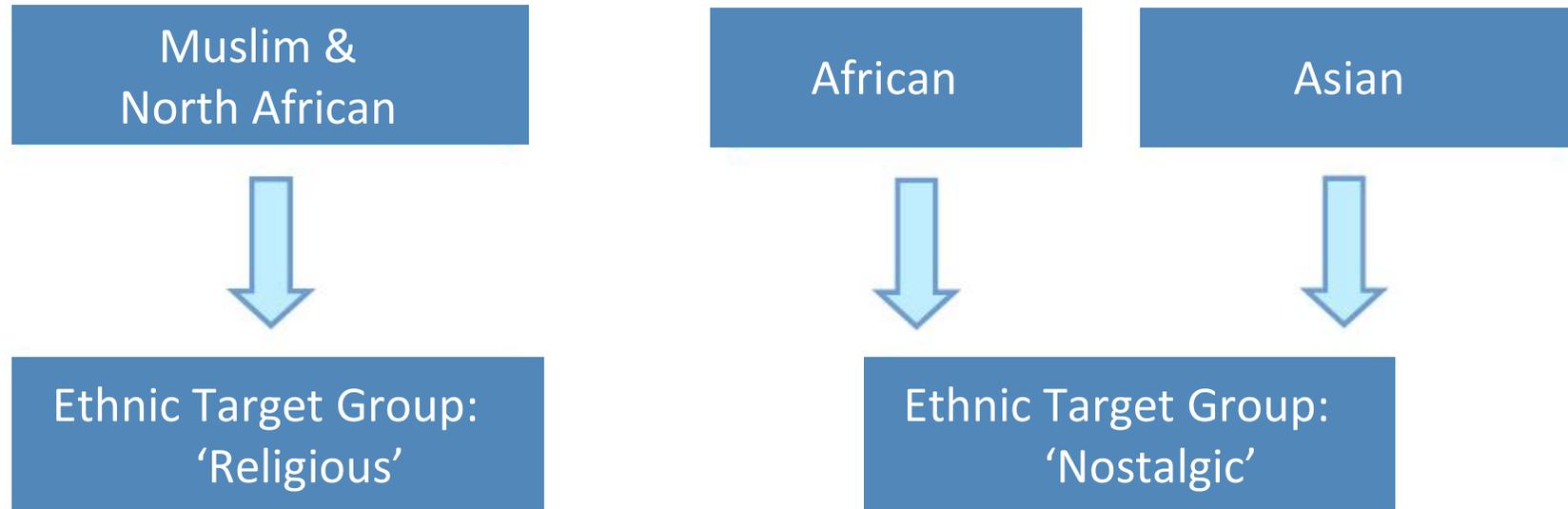
## Nestle USA

### Emerging Consumers Division

- ✓ Targeting the Hispanic community
- ✓ Leveraging Nestlé's strength in their home countries



# Popularly Positioned Products in Europe: Targeted to specific consumer groups



# Ramadan activity - France



## Target Group:

Muslim people (5 milion) : a big part of the BOP in France

## Key Consumer Insight:

"We want to eat like everybody, but Halal"

## Concept:

Create a high quality touchpoint with the MAGGI brand and products (sampling)

## Consumer / Customer Benefit:

MAGGI fulfills your and your families needs  
A well known brand and reliable partner



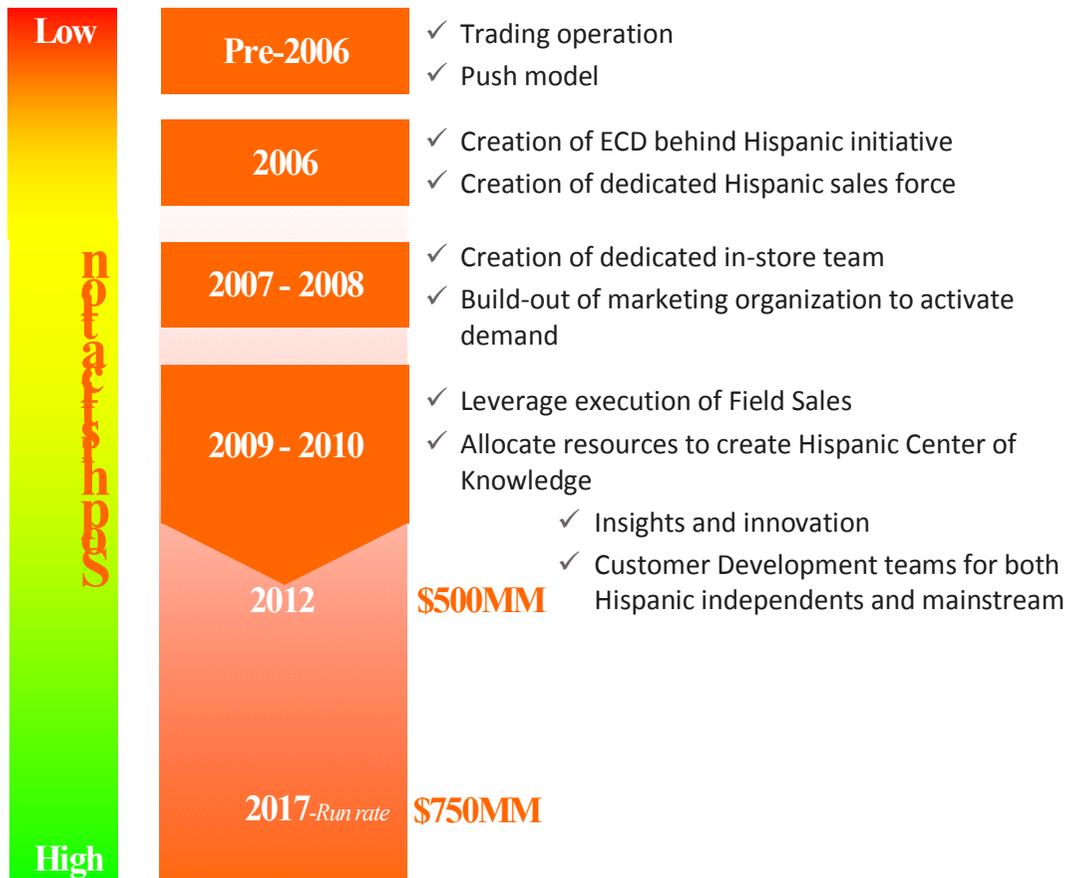
## Performance: Ramadan effect

- ✓ Sales peak of almost 500% above average during the Ramadan

# Nestlé USA

## Emerging Consumers Division (ECD)

### Organizational Transformation



### Consumer Insights

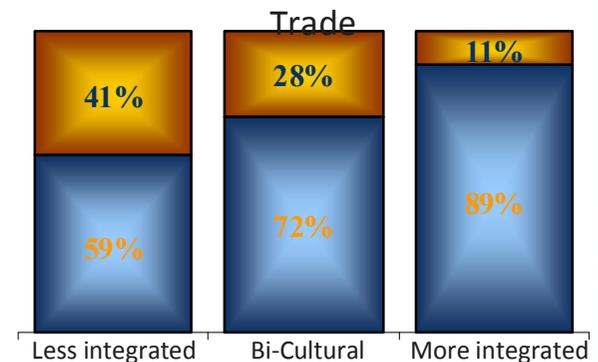
#### ✓ Consumer Profile

From regional to national presence

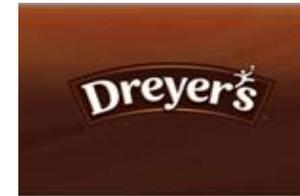


#### ✓ Shopper profile

From Traditional to Modern



# Single serve cups bringing new consumers to Dreyer's Grand Ice Cream



- ✓ Cups price point of around \$1 entices consumers to category
- ✓ Attractive price plus introduction to new snacking occasions has revitalized category growth



- ✓ Cups introduces new users to the franchise – 60% of Slow Churned Cups buyers are NEW to Dreyer's/Edy's
- ✓ Drives incremental sales – Cups purchases increase absolute basket size 15%
- ✓ Total Cups business on target to grow significantly in 2010
  - FY sales \$100 MM



# Which feeds into Nestlé's Multi-Tier Strategy

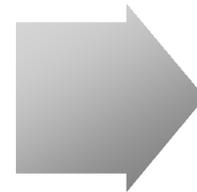
Premium



Mainstream



PPP



## Across Emerging and Developed Markets

# Summary – Emerging Consumers

- ✓ **Premium consumers in Emerging Markets**

  - A growing opportunity – rising incomes/aspirational brands

- ✓ **Emerging consumers in Developed Markets**

  - From the coffee connoisseur to the hard discounter shopper
  - From the European African (Maggi) to the American Hispanic (Nescafé)
  - From trading-in (Dreyer's cup) to trading-up (Nespresso)

- ✓ **Developed markets: rich with growth and earnings potential**

  - North America: approx av. 6% OG: '05-09
  - Western Europe: approx av. 2.5% OG: '05-'09

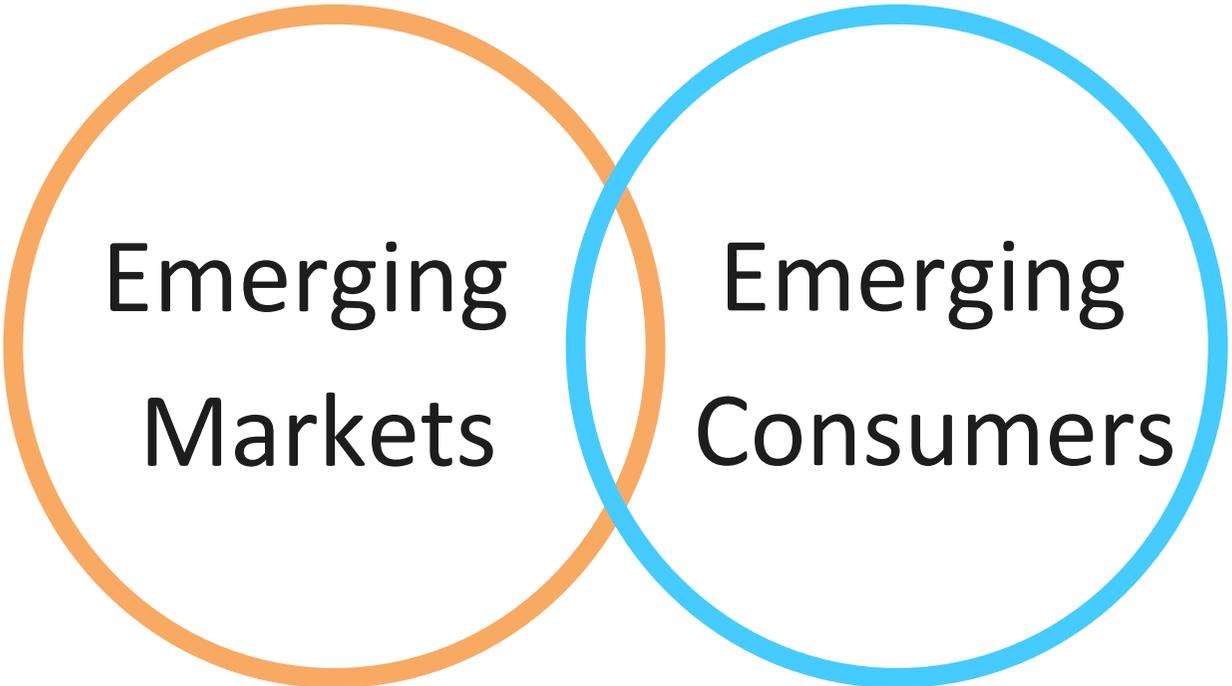
**Leverages Nestlé's vast global portfolio  
through local knowledge and implementation**

# Conclusion – The Emerging Opportunity

- ✓ **We have the scale and strategies to drive Emerging Market performance:**
  - Organic growth above local markets rates
  - EBIT margins enhancing to the F&B Group
  - Sales to reach 45% of total in 2020 (constant currencies)
  
- ✓ **We will also grow Developed Markets due to:**
  - We have made the right category choices
  - Consumer insight, innovative thinking & R&D: key drivers
  - Emerging markets products & brands – the ethnic opportunity
  - Taking premium beyond products to services
  - Creating new market opportunities (Special.T by Nestlé)

**The opportunity is not just about emerging markets;  
the opportunity is also about the emerging consumers**

# The Emerging Opportunity



Emerging  
Markets

Emerging  
Consumers