#### Nestlé Investor Seminar Strategic Demand Generation - Ed Marra





Nestlé Investor Seminar - Vevey June 8-9, 2005

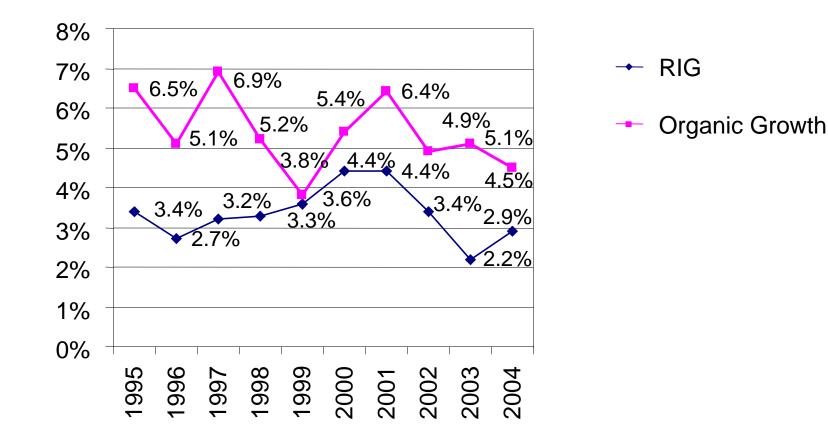


#### Disclaimer

This presentation contains forward looking statements which reflect Management's current views and estimates. The forward looking statements involve certain risks and uncertainties that could cause actual results to differ materially from those contained in the forward looking statements. Potential risks and uncertainties include such factors as general economic conditions, foreign exchange fluctuations, competitive product and pricing pressures and regulatory developments.

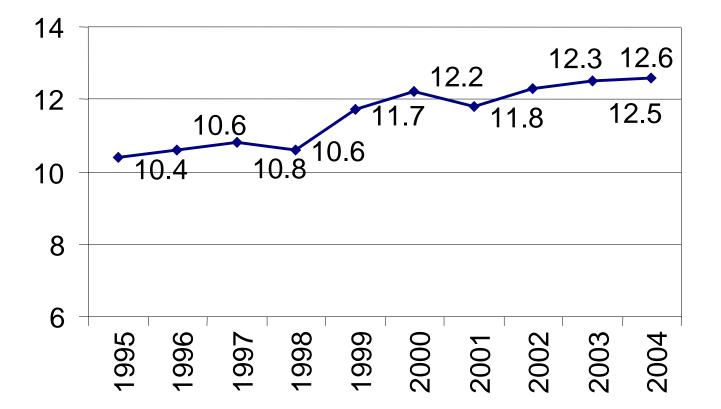


### Our Organic Growth over the last 10 years averages 5.7%





### And we have seen continuous and sustainable improvement of EBITA margin





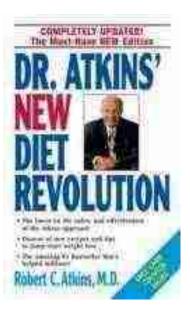


### Strong brands alone are no longer enough....

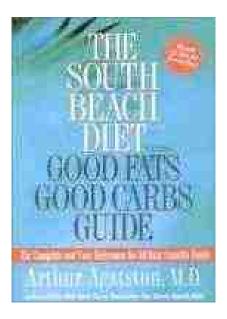




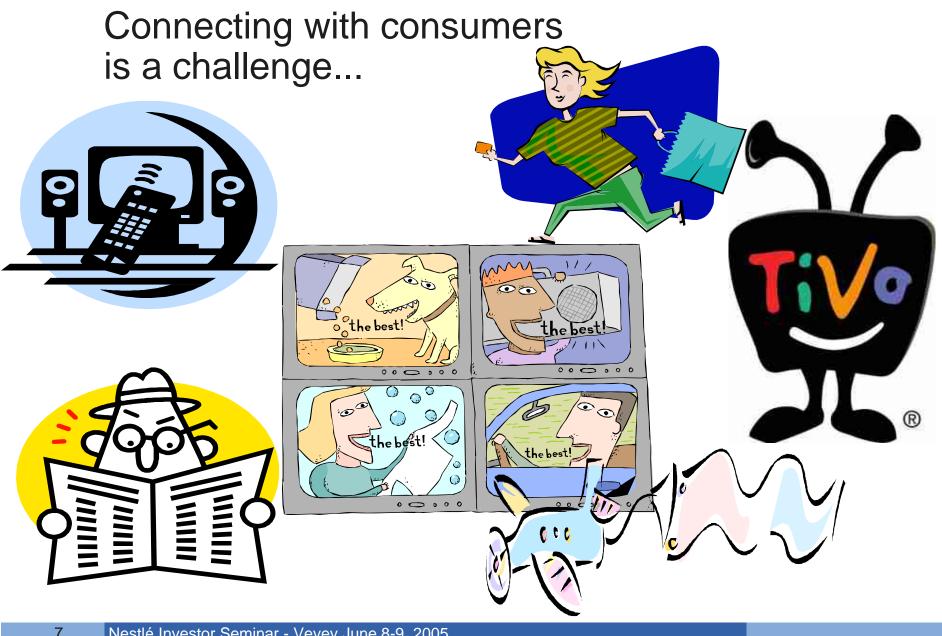
### Consumers are increasingly health conscious













#### International customers are consolidating





Discounters are moving into more markets



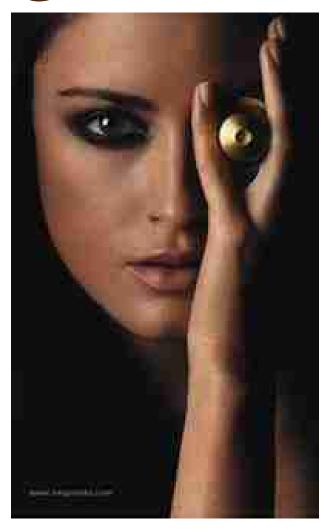


## We have focused the Strategic Business Units (SBUs) on...

I Developing **winning strategies** - consumer, technology, capital and route to market



### **NESPRESSO**®



- patented technology
- superiour quality
- direct to consumer





# We have focused the Strategic Business Units (SBUs) on...

- I Developing **winning strategies** consumer, technology, capital and route to market
- II Developing and driving **consumer led** Innovation and Renovation

Cor	ntinuous Technic	al Evolution NESCAFÉ.
300 -	000 tons	NEW AROMA NEW CAPPUCINO
		COFFEE CONCENTRATE JAPAN
250 -	Nestlé soluble coffee	EDEN JAR; NIRVANA JAR
	development	GREEN COFFEE UTILIZATION
	1938 - 2003	SEMI -FAST ROASTING
200 -		
		- FOAMING CAPPUCCINO INTRODUCTION
		GERMANY
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	PROCESS ELIMINATES PROCESS FL	AVOURS TCAPPUCCINO INTRODUCTION ITALY
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- 67:33 preference vs competition
- premium priced
- doubled market share
- increased category earnings





- attracting youth first coffee experience
- especially formulated for milky coffee
- category growth
- 60:40 preference vs competition





### "Your pets, our passion"





- healthy weight formula
- leveraging brands and technology
- rolling out globally

- 63% of US cats live indoors
- \$53m sales in first year
- 60% of users new to Cat Chow





# We have focused the Strategic Business Units (SBUs) on...

- I Developing **winning strategies** consumer, technology, capital and route to market
- II Developing and driving **consumer led** Innovation and Renovation
- III. People Core competence
  - In SBUs and Markets
  - Strategic
  - Inspired and inspiring leaders



### **Clusters** bring like-markets together



**Develop Strategy** 

**Share Best Practices** 

**Drive Innovation Renovation agenda** 

Achieve synergies effectiveness

Learning and reapplication





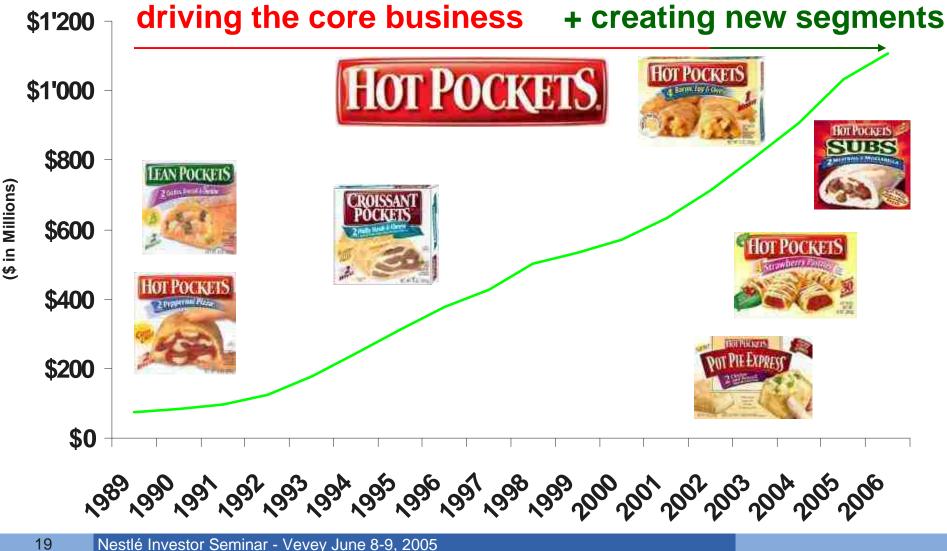








### USA - accelerating growth via innovation and renovation





### Continuous innovation



New occasion BREAKFAST

#### New form new crust

New filling SWEET

New crust HEARTIEST



### Rolling out into Europe







### Breakthrough innovation



- scientifically leading edge
- closest formula to breast milk
- enhanced immune protection and allergy prevention
- rolling out globally within 2 years





#### Inspiring a focus on innovation





### Wellness into action



THEFat



Vanilla

ALL NATURAL

FLAVORS



# Wellness Unit evolving Nestlé to a "food, nutrition, health and wellness Company"





### Nestlé - A World of Healthy Food

### Over 700 products renovated or innovated in the past five years, with wellness in mind





## Scientifically developed foods for every stage of life...





#### Wellness in action....



Actigen-E enhances MILO's energygiving benefits

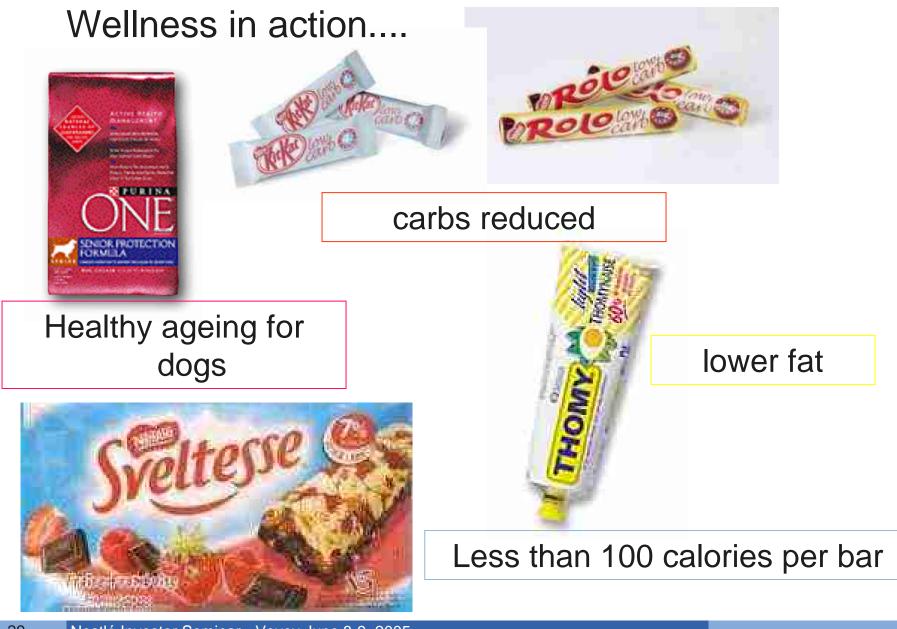
With BAB's nutritional activator



Full taste and aroma of Nescafé Original and Nescafé Gold Blend, but with half the caffeine









## Nutrition made simple.....and how to find out more





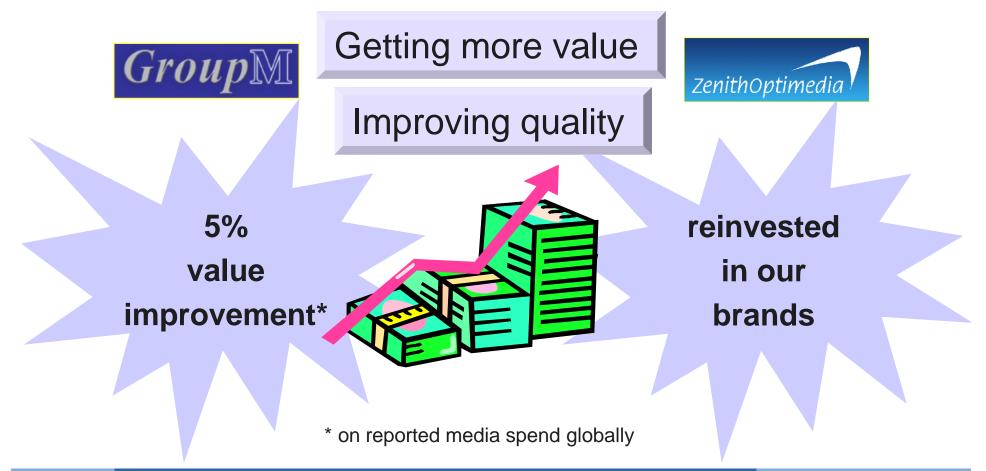
#### On KIT KAT too





And we are increasing the efficiency and effectiveness of our Media investment

Media Agency Consolidation (Agency of Record)





## The Strategic Generating Demand Unit will focus on the "4 C's", with a mission to help markets grow



Setting Direction + Building Capability

What to do How to do it



## Harnessing the power of two functions into one team



with a common goal...

### To inspire consumers to spend more on Nestlé brands



### Key global initiatives so far...

### Global supplier\* contracts review



\* of information, research, packaging



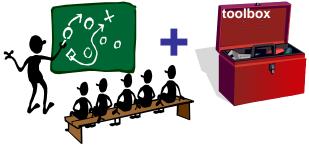
### Key global initiatives so far...

Consumer Insight

- Nestlé Way
- Proprietary methodology
- Best in class



 Global training programme





### **Re-energising KIT KAT**

- Insight: "I love eating KIT KAT but sometimes it just doesn't excite me"
- Roll Out: Japan, Oceania, UK, Canada, Germany







### Making fun of water

 Insight: "I wish it was easier to get my kids to drink water - it is so good for them".

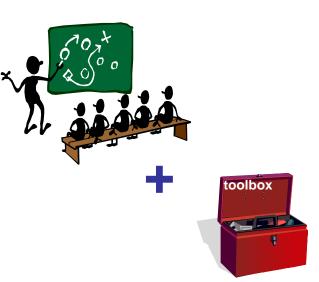
 Results: Premium priced, category growth, market leader





### Consumer Value Pricing

- Nestlé Way
- Proprietary methodologies
- Best in class



 Global training programmes



Integrated Commercial Planning



### **Customer Management**

 Joint business planning



 Global Customer teams, aligned local approaches

Building capability of our Customer teams



#### Global to local - Tesco



#### New Tesco global intranet site for Nestlé



All Strategic Generating Demand work is aligned with...



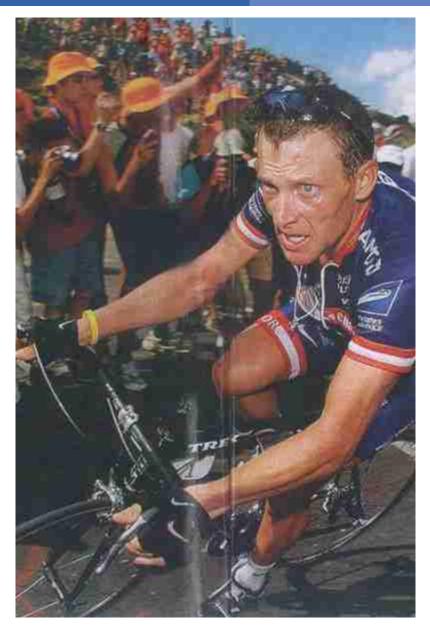
In summary...

- Consumers drive our growth agenda
- SBUs provide business leadership for growth – winning strategies, innovation, people
- Strategic Generating Demand Unit provides
  functional leadership for growth
  - "what to" and "how to"
- Delivering 5-6% organic growth, with improving EBITA margins, is why we do it all









### NEVER LOSE THAT

### "PASSION TO WIN"

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